

City of Redmond Human Services Commission
Meeting Summary
Monday, October 23, 2012
6:30-8:30 pm

Members Present: Steve Daschle, Jason Dick, Kerry Smith, Connie Stansberry

Staff Present: Alaric Bien, Brooke Buckingham

Guests:

John Bruels, Chair Bellevue Human Services Commission
Debra Grant and Siri Bliesner, Hopelink

Public Comment: There was no public comment.

October 8 Meeting Summary: Approved

Updates by Commissioners: None

Updates by Staff:

Discussion as to whether we still need two November meetings and two December meetings, since the next meeting is a holiday and the second meeting in December falls on Christmas Day. Group agreed that to having only one meeting in November and one in December. Meeting dates are Tuesday, November 27 and Monday, December 10.

Presentation from Hopelink—Debra Grant and Siri Bliesner:

Emergency Services division is working on ways that they can track measurable impact that they provide, beyond just outputs (pounds of food, etc.). They are working on being a “performance improvement agency” by creating dashboards with clear outcomes. Hopelink also plans to spend more time trying to develop ways to serve and engage individuals who are not using the food bank. There are a number of reasons why they might not be accessing services so Hopelink is trying to reduce the barrier and stigma associated with food assistance. Trying to do process improvement by having across the board outcome measures related to moving toward self-sufficiency – this may be accomplished through standardized intakes, and follow-up after clients leave Hopelink services.

New Business:

- **Debrief of funding process:** The group felt that overall the process worked. The rating tool provided the group with a consistent guide for rating each application. Some discussion about how personal experience and knowledge factors into decisions and scoring, but there was agreement that if each person is internally consistent with their

scoring that the ranking should reflect this. Suggestion that we include another column in addition to the scores for funding comments (e.g. yes fund at this level, maybe, and no).

- **Going forward:** Discussion about:
 - How we make funding decisions that are intentional and strategic.
 - Monitor agency progress throughout the year and invite agencies to come to meetings to stay abreast of needs and issues facing agencies (in advance to the next application cycle).
 - Do we need to do outreach to providers that are not applying?
 - Review of each goal area and expenditures within that goal area. Need to have conversations with other cities about funding priorities and commitments.
 - Definition of “strategic” is not the same for everyone. What does it mean to be strategic?
 - Idea of having various commission chairs meet to discuss and plan for the next joint meeting as well as ongoing regional conversations.

Next Regular Meeting:

Tuesday, November 27, 2012

6:30-8:30 pm

Council Conference Room