

CITY OF REDMOND



Community Indicators

2012

From the Mayor



April 2012

Dear Redmond Neighbors,

Welcome to the seventh edition of Redmond Community Indicators!

The Redmond Community Indicators report keeps the community informed about Redmond's progress in achieving goals in the Comprehensive Plan. In December 2011, the City completed an update to the Redmond Comprehensive Plan. At the same time, the City completed an update to Redmond Community Indicators in order for it to remain consistent with the Plan.



Highlights from this year's report include:

- Redmond residents continue to conserve water and produce less waste, simultaneously saving money and helping the environment
- For the ninth consecutive year, Redmond has hit a new high in the number of licensed businesses
- Redmond's recreation programs attracted over 148,000 participants in 2011 – a new high
- Redmond is making the most of limited resources by leveraging human services dollars at a ratio of over 5-to-1

Of course, there is more to report than can be contained in this report. We welcome your questions about any particular indicator.

Sincerely,

Mayor John Marchione



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At a Glance

Goal	Summary	Trend
Conserve	Resource Consumption. The amount of waste per single-family customer per week declined 3.5 pounds to 55.3 pounds. The recycling rate among single-family customers decreased slightly to 62.4%. The rolling three-year average water consumption fell about four percent to 271 million cubic feet, the lowest figure in at least nine years. Streams. All six stream core sample sites have water quality index scores greater than 40, which means that they are of marginal concern or better. Two of eleven stream sites given BIBI scores (“bug index” scores) rated above 35, the minimum required to support native habitat.	↔
Character	Public Safety. Average fire response times were 5 min. 59 sec. in 2011 – about the same as in 2010; emergency medical response times slowed 15 seconds to 6 min. 53 sec. Cases of motor vehicle prowl (426), motor vehicle theft (37), identity theft (91), and violent crime (42) decreased in 2011. Education. The graduation rate at Redmond High School increased to 93%. Parks and Open Space. Redmond meets citywide park acreage and trail mile objectives, but some neighborhoods have a deficit of neighborhood parks, access to trails, or both.	↔
Choices	Housing. The City issued permits for 126 new single-family homes during 2011. The median single-family home size increased to 3,125 square feet from 3,010 square feet. Thirty-three new affordable homes were created through Redmond’s affordable housing regulations. Redmond did not allocate any of its Housing Trust Fund dollars in 2011, but did so in early 2012. There were 0.70 residents per job in Redmond in 2010 (latest year available); achieving a better balance indicates that more people may live closer to work, and as a result, are able to reduce commuting needs and participate more in their community.	↔
Centers	Downtown and Overlake Vitality. Little development activity commenced in 2011 owing to continued effects of the recession. There were an estimated 8,664 jobs in the Downtown urban center, and 40,326 jobs in the Overlake urban center in 2010 (latest available). Employment in Redmond’s urban centers accounts for about 64% of total citywide employment. In 2011 the City invested \$15.5 million in the urban centers – about 38% of what was expected based on budget documents. Thirteen of sixteen urban centers initiatives planned for the 2011-12 budget cycle are complete.	↔
Commerce	Businesses. There are 5,533 businesses licensed to operate in Redmond: 958 are newly licensed while 1,445 have operated in Redmond for at least seven years. Population and Employment. Redmond’s population reached 55,150 in 2011 and employment reached 76,876 (2010, latest available, not comparable to prior years). Income and Poverty. Redmond median household income rose to \$95,038; the mean wage rose to \$110,182 (inflation adjusted). Child poverty rose from 5% to 6.6% in the Lake Washington School District (2010), the highest level in over 15 years.	↑
Culture	Recreation and Arts. The largest increase in participation in City recreation program was among those ages 5 to 12, while overall participation increased to over 148,000. Events. About 24,000 people took part in Redmond Lights and Derby Days combined in 2011 – about the same number as participated in 2010. Over 44,000 participated in Arts-related performances and exhibitions in 2011.	↑
Community	Human Services. Every dollar the City of Redmond invests in human services is leveraged more than five times over by service providers. Over 90% of service providers meet contracted performance results. Electronic Media. There were about 2.71 million visits to www.redmond.gov during 2011 (figure are not comparable to figures for prior years). Annexation. Redmond did not annex any additional land in 2011.	↔

Reader's Guide

Why Monitor Trends?

Redmond monitors progress toward achieving community goals and implementing the Comprehensive Plan to help assess a) whether current policy is effective, and b) what actions would improve plan implementation.

Report Organization

Redmond Community Indicators is divided into two sections: indicators and implementation actions. Indicators monitor progress toward meeting the community's long-term goals. Implementation actions are activities needed to carry out the policy direction of the Comprehensive Plan.

Connections

Due to the timing of the Transportation Master Plan update, transportation-related measures are not reported this year.

More information is online at www.redmond.gov/CommunityIndicators.

Comprehensive Plan Goals for Redmond

The goals below underpin *Redmond Community Indicators*. The City Council adopted these goals as part of the 2004 Comprehensive Plan update and updated the goals in 2011.

Conserve agricultural lands and rural areas; protect and enhance the quality of the natural environment; sustain Redmond's natural resources as the City continues to accommodate growth and development

Retain and enhance Redmond's distinctive **character** and high quality of life, including an abundance of parks, open space, good schools and recreational facilities

Emphasize **choices** and equitable access in housing, transportation, stores and services

Centers: Support vibrant concentrations of retail, office, service, residential, and recreational activity in Downtown and Overlake

Commerce: Maintain a strong and diverse economy, and provide a business climate that retains and attracts locally owned companies as well as internationally recognized corporations

Provide opportunities to live a healthy lifestyle, enjoy a variety of community gathering places and celebrate diverse **cultural** opportunities

Provide convenient, safe and environmentally friendly transportation **connections** within Redmond, and between Redmond and other communities for people and goods

Cultivate a well-connected **community**, working together and with others in the region to implement a common vision for Redmond's sustainable future

How to Read Community Indicators

Community Indicator Example

Stream Health
City role: indirect

Percentage of stream sampling locations with Water Quality Index greater than 40; and, percentage of twelve significant streams with B IBI score of 35 or greater

Baseline ('01):	286	Trend:  (Improving: fewer cubic feet)
Observed ('10):	271	
Objective ('12):	286	

The Washington State Department of Ecology developed a Water Quality Index (WQI) tool that synthesizes a variety of water quality...

Indicator title. Indicators are organized by goal. Indicators are reported annually, biennially, or every five years.

Describes City's role in affecting indicator behavior; ranges from direct role to no role.

Explains exactly what was measured.

Left box shows progress compared to baseline year. Baseline year varies depending on information availability. Observed year shows most recent observation. Objective year shows target value for indicators, in other words, the eventual goal. Right box shows recent trend in data, if any.

A short paragraph describes the indicator and how the information is relevant.

Implementation Action Example

Implementation Action	Status	Short-term 2012-13	Medium-term 2014-16	Long-term 2017-21	Source	Indicator
Conserve						
Complete citywide Watershed Management Plan	Underway	X			NE-66	Stream Health
Identify and prioritize stream and habitat projects that protect habitat value and improve the environment	Underway	X			NE-68	Stream Health

↑
Action title

↑
Brief description of implementation status of the action: ranges from "complete" to "unscheduled"

↑
Indicates when action is anticipated to be complete. An "X" in the box means work is anticipated to be done during that time frame.

↑
Typically refers to a specific Comprehensive Plan policy

↑
Refers to an indicator in Redmond Community Indicators

Conserve

Conserve agricultural lands and rural areas; protect and enhance the quality of the natural environment; sustain Redmond's natural resources as the City continues to accommodate growth and development



No apparent overall positive or negative trend.

Resource Consumption

The amount of waste per single-family customer per week declined to its lowest level since 2006 (when Community Indicators began tracking this figure), 55.3 pounds. The recycling rate among single-family customers decreased slightly to 62.4%. The rolling three-year average water consumption fell for the third straight year to 271 million cubic feet.

Streams

Of six stream core sample sites, all have water quality index scores greater than 40; streams with scores between 40 and 79 are considered "marginal". Of eleven stream sites given BIBI scores ("bug index" scores), two, or 18%, rated above 35, which is the minimum required to support native habitat.

GO Figure Numbers at your fingertips

How Much/ Many	Of What?	Trend
15.35	Transferable development rights transacted	↔
Data for 2011 unless otherwise noted		



PHOTO: Redmond Watershed Preserve

Stream Health

City role: indirect

Percentage of stream sampling locations with Water Quality Index greater than 40; and, percentage of twelve significant streams with B IBI score of 35 or greater

WQI Scores Greater than 40

Baseline ('05):	25%	Trend: n/a*
Observed ('11):	100%	
Objective:	n/a	

* data does not support trend analysis

B IBI Scores of 35 or Greater

Baseline ('11):	18%	Trend: n/a*
Observed ('11):	18%	
Objective:	n/a	

* data does not support trend analysis

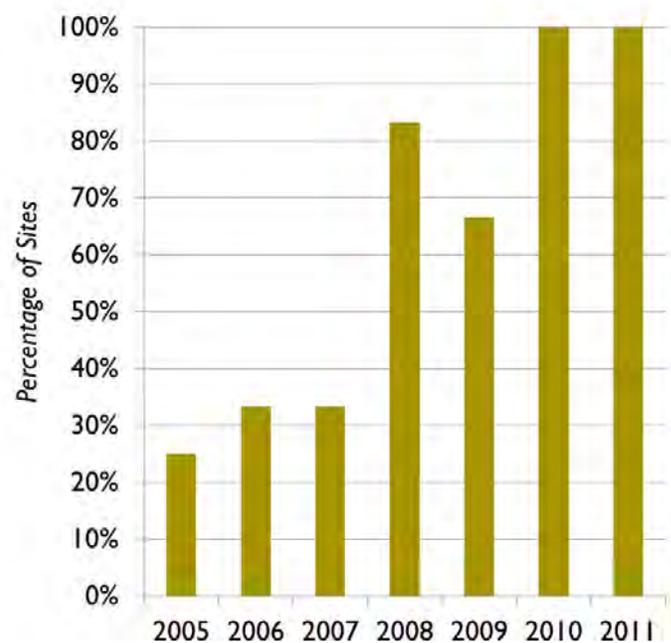
The Washington State Department of Ecology developed a Water Quality Index (WQI) tool that synthesizes a variety of water quality field data into one dimensionless score between zero and 100. WQI scores of 80 and above indicate a stream can support fish and wildlife, and is safe for human contact. Streams with scores between 40 and 79 are considered "marginal." WQI scores of less than 40 indicate streams are of "greatest concern".

To determine a stream's WQI score, eight water quality parameters are measured:

1. temperature (high temperature is bad)
2. dissolved oxygen (low concentration is bad)
3. pH (acidity too high or too low is bad)
4. fecal coliform bacteria (pathogens, high is bad)
- 5-6. nitrogen and phosphorous (nutrients, high is typically bad)
- 7-8. total suspended solids and turbidity (high is typically bad)

In 2009 the City implemented an updated WQI sampling protocol. Results from past years have been restated to conform to the new protocol. Water quality samples are now collected on a monthly basis over the water year (October to September). Samples are not taken during, or soon after, rain storms. This change produces more accurate index values as the WQI was designed to measure non-storm-related, low-flow stream conditions. Water quality typically declines during periods of stormwater runoff.

Percentage of Sites with WQI Greater than 40



Trend analysis from year to year using an index value is not scientifically sound.

The Benthic Index of Biotic Integrity (B IBI), also known as the "bug index" is a measure of the ecological health of Redmond streams and whether or not they can support native habitat. A score of 35 or higher is necessary to support native habitat. Scores range from 10 to 50.

Source: City of Redmond Natural Resources
Updated March 2012

Waste & Recycling

City role: Significant

Two measures: single-family wastestream (lbs/customer/week), and single family recycling rate.

Wastestream

Baseline ('06):	66 lbs	Trend:  (Improving: fewer pounds)
Observed ('11):	55 lbs	
Objective ('20):	50 lbs	

Of the 55 pounds of waste per week per single-family residential customer in 2011, about 35 pounds, or 62%, were recycled. Total waste per single-family customer continues to decrease. "Wastestream" for single-family households includes all curbside waste and recyclable materials and 70% of recycling event materials. The City's goal is to reduce single-family waste to 50 pounds per week per single-family customer by 2020.

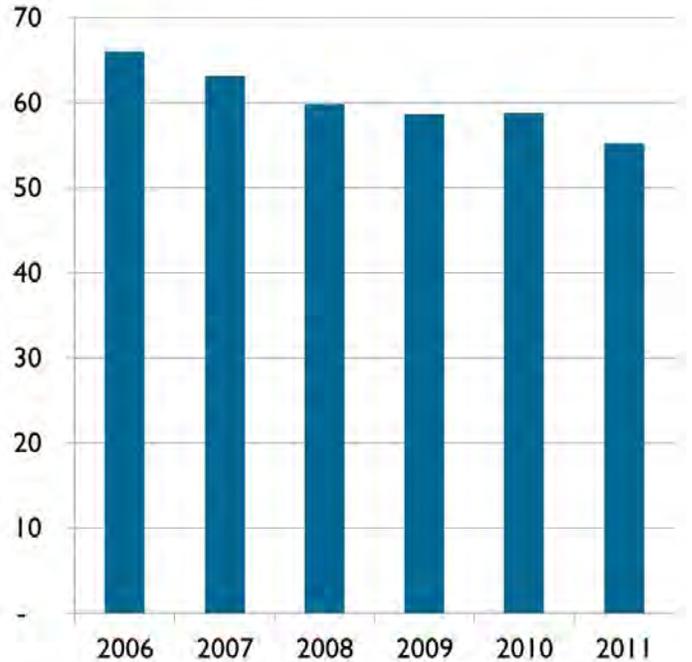
Recycling Rate

Baseline ('04):	64%	Trend: 
Observed ('10):	62%	
Objective:	n/a	

The recycling rate for single-family customers decreased slightly from 64% in 2010 to 62% in 2011. The recycling rate has remained between 62% and 65% since 2004.

Source: Public Works Department
 Data updated February 2012

Pounds of Waste Per Customer Per Week



Water Consumption City role: Significant

Millions of cubic feet per year; “year” is second year in three-year period (e.g., 2005 is average of 2004-06)

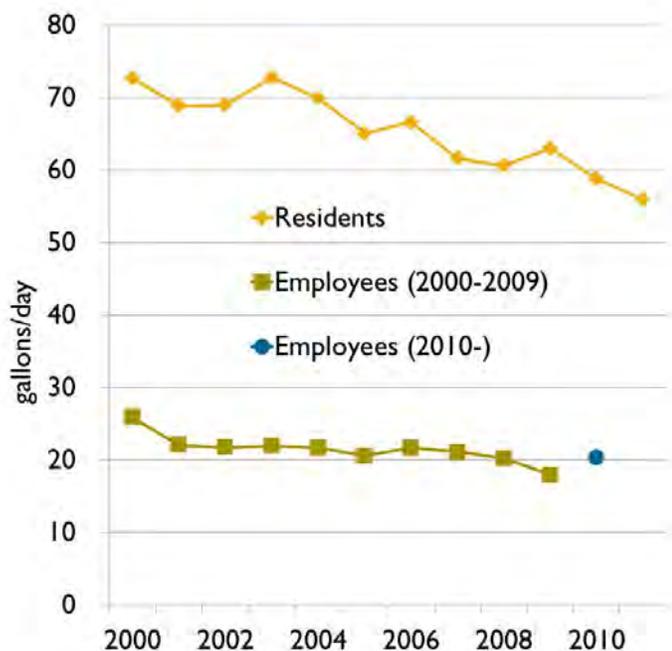
Baseline ('01):	286	Trend:  (Improving: fewer cubic feet)
Observed ('10):	271	
Objective ('12):	286	

Water usage fluctuates each year depending on weather, price, and business and residential growth. Since 2001, the three-year rolling average of annual water consumption by City customers (not customers in the Novelty Hill Urban Planned Developments) has ranged from 271 million to 299.6 million cubic feet. Redmond’s goal is to reduce water consumption by 1.6% between 2007 and 2012.

Notes: 1) Graph figures for employees in 2010 are not comparable to previous years to due to changes in how employment is reported at Microsoft. For that reason, a new series for employees begins in 2010. 2) One cubic foot equals 7.48 gallons; Redmond bills customers in 100-cubic-foot – that is, 748-gallon, increments.

Sources: Utility Billing for consumption figures; Washington State Office of Financial Management for estimated residential populations; Puget Sound Regional Council for estimated employment. Data updated February 2012

Estimated Per Capita Water Consumption (City Customers)



Character

Retain and enhance Redmond's distinctive character and high quality of life, including an abundance of parks, open space, good schools and recreational facilities



No apparent overall positive or negative trend.

Public Safety

Average fire response times improved by one second in 2011; average emergency medical response times slowed by fifteen seconds in 2011. Calls for service for fire decreased, while call volumes for police and emergency medical services remained more-or-less steady. Cases of motor vehicle prowl, motor vehicle theft, identity theft, and violent crime all decreased in 2011.

Education

The graduation rate at Redmond High School increased to 93%. The graduation rate for the Lake Washington School District as a whole also increased to 93%.

Parks and Open Space

This narrative is from 2010 and is updated every five years. Redmond meets citywide park acreage and trail mile objectives, but parks and trails are distributed in such a way that some neighborhoods have a deficit of neighborhood parks, access to trails, or both.



PHOTO: Redmond High School

GO Figure Numbers at your fingertips

How Much/ Many	Of What?	Trend
15.8	Park acres per thousand people (2010)	n/a
0.41	Trail miles per thousand people (2010)	n/a
7,802	Street trees	↑
0, 4	Fires spreading beyond room of origin (sprinkled, non-sprinkled respectively)	↔
9	Fire investigation reports where damage exceeds \$10,000	↑
3,043	Occupancies inspected for fire safety	↔
24	Fire calls for service per 1,000 population	↓
75	EMS calls for service per 1,000 population	↓
5min 59sec	Average fire response time (improving: less time)	↓
6min 53sec	Average EMS response time (worsening: more time)	↑
421	Police calls for service per 1,000 population	↓
42	Violent crimes	↓
37	Motor vehicle thefts, including attempts	↔
426	Motor vehicle prowls, including attempts	↔
91	Cases of identity theft	↔
93%	Redmond High School graduation rate	↔

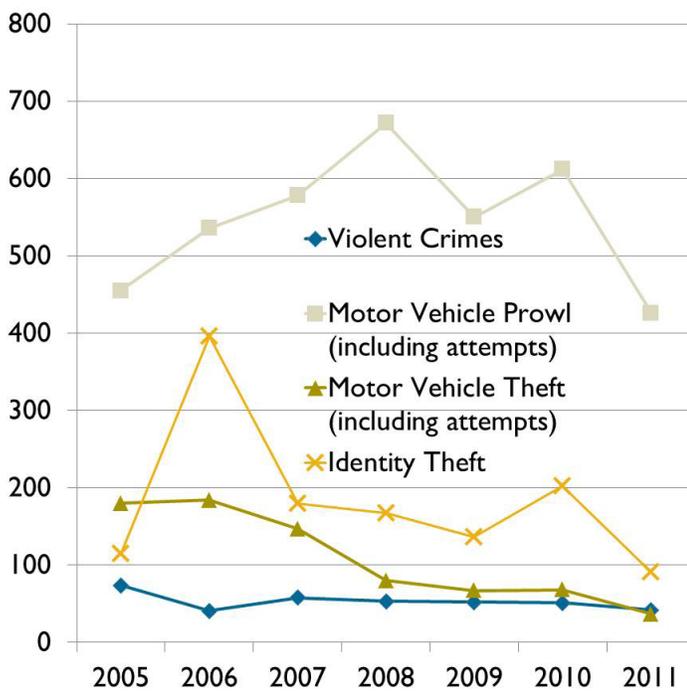
Data for 2011 unless otherwise noted

Crime Statistics

City role: indirect

Number of reports taken for selected crimes.

Selected Crime Statistics



Compared to 2010, in 2011 Redmond experienced fewer cases of motor vehicle prowling, motor vehicle theft, identity theft, and violent crime.

Source: Police Department
Data updated May 2012

Fire & Emergency Medical Response Times

City role: Significant

Percentage of calls responded to in under six minutes.

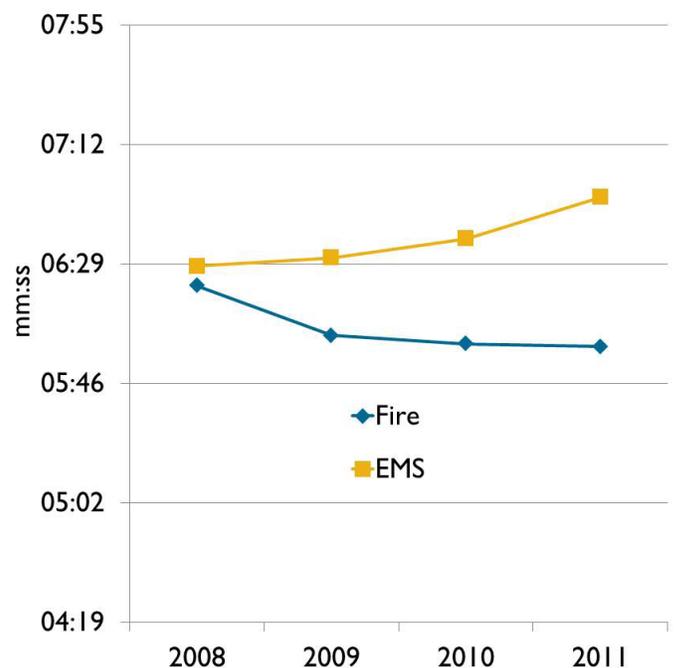
Baseline ('09):	66%
Observed ('11):	89%
Objective:	90%

Trend:



Average fire response times decreased slightly, while average emergency medical response times increased. Data for September 26 to October 10, 2011 are not included because of data system upgrades.

Fire and Emergency Medical Service Response Times



Data source: City of Redmond Fire Department
Data updated March 2012

Fire Prevention Statistics

City role: Significant - Indirect

Fires spreading beyond room of origin; fire investigation reports where damage exceeds \$10,000; and occupancies inspected for fire safety.

Fires Spreading Beyond Room of Origin in Structures with Sprinklers

Baseline ('05):	0	Trend: 
Observed ('11):	0	
Objective:	0	

In 2011, no fire in a structure with fire sprinklers spread beyond its room of origin. By contrast, in structures without sprinklers, four of eight fires spread beyond their rooms of origin in 2011.

Fires Investigation Reports for Fires Involving Death, Injury, or Damage over \$10,000

Baseline ('05):	7	Trend: 
Observed ('11):	9	
Objective:	0	

Percentage of Occupancies Inspected for Fire Safety

Prevention Inspection Program

Baseline ('08):	100%	Trend: 
Observed ('11):	86%	
Objective:	--	

Operations Inspection Program

Baseline ('08):	19%
Observed ('11):	46%
Objective:	--

The Fire Department maintains a two-year inspection cycle. In 2011, the Prevention Inspection Program inspected 1,690 of 1,961 (86%) inspectable occupancies. In the same year, the Operations Inspection Program inspected 1,353 occupancies of 2,948 (46%) inspectable occupancies. The objective is to inspect all assigned occupancies every two years.

Data source: City of Redmond Fire Department
Updated February 2012

Fire, Police, and Emergency Medical Service Calls for Service

City role: Indirect

Total annual calls for police services normalized by residential population and daytime population.

Police Calls for Service per 1,000 Residents

Baseline ('05):	505	Trend: 
Observed ('11):	421	
Objective:	--	

Police Calls for Service per 1,000 Daytime Population

Baseline ('10):	244	Trend: n/a
Observed ('11):	235	
Objective:	--	

Fire Calls for Service per 1,000 Residents

Baseline ('08):	34	Trend: 
Observed ('11):	24	
Objective:	--	

Fire Calls for Service per 1,000 Daytime Population

Baseline ('10):	18	Trend: n/a
Observed ('11):	13	
Objective:	--	

EMS Calls for Service per 1,000 Residents

Baseline ('08):	82	Trend: 
Observed ('11):	75	
Objective:	--	

EMS Calls for Service per 1,000 Daytime Population

Baseline ('10):	42	Trend: n/a
Observed ('11):	42	
Objective:	--	

In 2010, Microsoft changed the way that it reports the location of its employees in the region. Thus, call volumes normalized by daytime population before 2010 are not comparable to volumes from 2010 forward. Therefore, the baseline year for those measures has been reset to 2010. Trend information will not be available until next year.

Source: Fire Department, Police Department
Data updated March 2012

Graduation Rates

City role: Indirect

Entering ninth graders completing high school as a percentage of the total, less those transferring to another district.

Redmond High School Graduation Rate

Baseline ('09):	96%	Trend: ↔
Observed ('11):	93%	
Objective:	--	

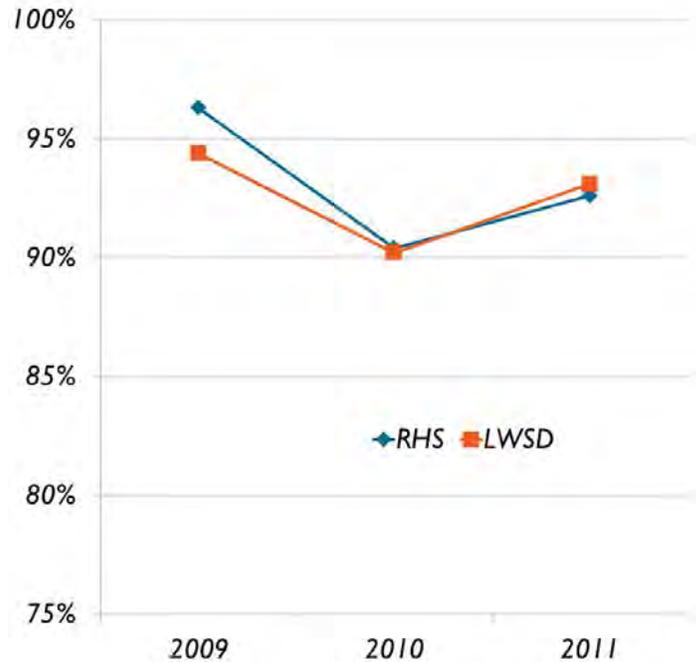
Lake Washington School District Graduation Rate

Baseline ('09):	94%	Trend: ↔
Observed ('11):	93%	
Objective:	--	

The RHS graduation improved to 93% in 2011. Starting with the class of 2009, the Lake Washington School District revised its method of calculating graduation rates. The City is using the new data series for the first time this year.

Source: Lake Washington School District
Data updated January 2012

High School Graduation Rates



Street Trees

City role: Direct

Number of street trees per arterial centerline mile.

Baseline ('11):	131	Trend: n/a
Observed ('11):	131	
Objective:	--	

Redmond's 60 miles of arterials are planted with 7,802 street trees. The total number of street trees and total number of arterial miles have increased over time. In the future, this measure will give a sense of the character of Redmond's streetscape.

Choices

Emphasize choices and equitable access in housing, transportation, stores and services



No apparent overall positive or negative trend.



PHOTO: Downtown Redmond transit-oriented development

Housing

After slowing dramatically in 2009 and 2010, residential development picked-up somewhat in 2011. The City issued permits for 126 new single-family homes during the year. The median size increased to 3,125 square feet from 3,010 square feet. Thirty-three affordable homes were created through Redmond’s affordable housing regulations. Redmond did not allocate any of its Housing Trust Fund dollars in 2011, but did so in early 2012.

GO Figure <i>Numbers at your fingertips</i>		
How Much/ Many	Of What?	Trend
0.70	Resident per employee (2010)	n/a
0	Innovative and senior housing units permitted	↓
33	Affordable dwellings permitted	↔
\$150,000	Contribution to Housing Trust Fund (per year)	↔

Data for 2011 unless otherwise noted.

Housing Affordability

City role: Significant

Three measures: number of dwellings constructed per year through inclusionary zoning; number of moderate and low-income homes permitted between 2001 and 2022; percentage of households that are cost-burdened or severely cost-burdened.

Number of Dwellings Constructed through Inclusionary Zoning (cumulative)

Baseline ('05):	8	Trend: 
Observed ('11):	218	
Objective:	--	

Redmond's inclusionary program provides for homes affordable to those earning up to 80% of the countywide median income in new developments of ten homes or more. The program is implemented on a neighborhood-by-neighborhood basis and is currently effective in: Bear Creek, Downtown, Willows/Rose Hill, Grass Lawn, Education Hill, Overlake, and North Redmond. The City issued permits for 33 affordable homes through inclusionary zoning requirements in 2011.

Number of Moderate and Low-Income Homes Permitted from 2001-2022 (cumulative)

Baseline ('08):	811	Trend: 
Observed ('10):	811	
Objective:	--	

No new homes affordable to moderate- or low-income individuals or families were permitted in Redmond during 2009 or 2010. This indicator measures three sources of affordable housing: the private market, inclusionary zoning regulations, and the Housing Trust Fund. Redmond obtains this data from A Regional Coalition for Housing (ARCH). Data for 2011 have not yet been compiled, but based on activity in Redmond's inclusionary zoning program (above), it appears there will be some increase in the total affordable supply.

Percentage of Households that are Cost-Burdened or Severely Cost-Burdened (2010)

	Cost-Burdened	Severely Cost-Burdened
Owners	30%	11%
Renters	31%	18%
Overall	31%	14%

Households that pay 30% of their incomes toward housing are considered cost-burdened. Households paying 50% of income towards housing are considered severely cost-burdened.

Source: Planning Department, A Regional Coalition for Housing, American Community Survey; data updated January 2012

Housing Choice

City role: Indirect

Three measures: number of single-family homes permitted by unit size; total number of housing units; number of housing units permitted that are cottages, accessory dwellings, size-limited, senior, mixed-use, or as otherwise allowed through the Innovative Housing Ordinance.

Single-Family Homes less than 2,500 sq. ft.

Baseline ('05):	27%	Trend: 
Observed ('11):	20%	
Objective:	--	

Total Housing Units

Baseline ('00):	20,248	Trend: 
Observed ('11):	24,353	
Objective ('30):	36,500	

Housing Units Permitted in Innovative Categories

Baseline ('03):	14	Trend: 
Observed ('11):	0	
Objective:	--	

The median new single-family home in Redmond measured 3,125 square feet in 2011, an increase of 115 square feet from 2010. The Redmond community values variety in home type and size. The City undertakes initiatives consistent with that goal, such as allowing cottage homes and attached single-family homes through the neighborhood planning process.

The City issued permits for 126 new homes in 2011, bringing the total number of net new housing units added since 2000 to 4,105.

There were no housing units permitted in innovative categories (cottages, size-limited homes, etc.) in 2011. Since 2003, 172 homes in innovative categories have been permitted.

Source: City of Redmond Planning Department
Data updated January 2012

Housing Trust Fund

City role: Significant

Two measures: City's biennial contribution to the Housing Trust Fund; number of units constructed on the Eastside with Housing Trust Fund dollars from Redmond.

Housing Trust Fund Contribution

Baseline ('03):	\$300,00	Trend: 
Observed ('11):	\$300,00	
Objective:	--	

The City of Redmond has contributed \$300,000 per biennium to the ARCH Housing Trust Fund each biennium since 2003-04 (except 2007-08). Redmond's funds are pooled with other Eastside cities' funds, and then leveraged with state, federal, and private funds to construct affordable homes on the Eastside.

Homes Created with Redmond HTF Contributions (cumulative)

Baseline ('09):	570	Trend: n/a
Observed ('11):	570	
Objective:	--	

According to ARCH, as of Fall 2009, there were over 570 affordable homes in Redmond funded with HTF dollars. Redmond has been contributing toward affordable housing on the Eastside since 1993. In total, Redmond and other Eastside cities have contributed over \$34 million to the HTF, resulting in 2,575 new housing units on the Eastside.

Source: City of Redmond Planning Department, A Regional Coalition for Housing (ARCH)
Data updated January 2012

Ratio of Residents to Employees

City role: Significant

Ratio of number of residents to employees.

Baseline ('10):	0.70	Trend: n/a
Observed ('10):	0.70	
Objective:	--	

In 2010, Microsoft Corporation changed the way that it reports the location of its employees in the Puget Sound region. Thus, resident-to-employee ratios before 2010 are not comparable with ratios from 2010 forward. For that reason, the baseline year has been reset to 2010.

The resident-to-employee ratio for 2010 is 0.70. Achieving a better balance indicates that more people may live closer to work, and as a result, are able to reduce commuting needs and participate more in their community. A ratio of 1.0 would indicate that the number of people who live in Redmond and the number that work in Redmond are equal. The total number of residents includes those who do not work for pay, such as children, retirees, and others. Redmond's Comprehensive Plan contains policy statements supportive of providing a variety of housing types to increase the resident-employee ratio.

Data sources: Puget Sound Regional Council, Washington State Office of Financial Management
Data updated January 2012

Centers

Centers: Support vibrant concentrations of retail, office, service, residential, and recreational activity in Downtown and Overlake



No apparent overall positive or negative trend.

Downtown and Overlake Vitality

Residential permit activity increased in Downtown in 2011: 149 new residences were permitted. Few permits were issued for new commercial space. Employment in Redmond's urban centers accounts for about 64% of total citywide employment. In 2011 the City invested \$15.5 million in the urban centers – about 38% of what was expected based on budget documents. Thirteen of sixteen urban centers initiatives planned for the 2011-12 budget cycle are complete.



PHOTO: Street level view of Overlake Village in future

GO Figure Numbers at your fingertips

How Much/ Many	Of What?	Trend
8,664	Estimated jobs in Downtown Redmond (2010)	n/a
40,326	Estimated jobs in Overlake Urban Center (2010)	n/a

Data for 2011 unless otherwise noted.

Centers Employment

City role: Indirect

Number of jobs located in Redmond's Downtown and Overlake urban centers.

Downtown

Baseline ('10):	8,664	Trend: n/a
Observed ('10):	8,664	
Objective: --	--	

Overlake

Baseline ('10):	40,326	Trend: n/a
Observed ('10):	40,326	
Objective: --	--	

In 2010, Microsoft Corporation changed the way that it reports the location of employees in the central Puget Sound region. Therefore, employment estimates prior to 2010 are not comparable to estimates from 2010 forward. Thus, the baseline year has been reset to 2010.

Employment in Redmond's urban centers accounts for 63.7% of total citywide employment.

Source: Planning Department; updated February 2012

Centers Investment

City role: Indirect

Two measures: ratio of dollars expended on CIP projects in urban centers to expected costs per adopted budget documents; percentage of urban center initiatives identified in two-year budget that are complete.

Capital Investments (% of budgeted)

Baseline ('07):	67%	Trend: 
Observed ('11):	38%	
Objective: --	--	

In 2011 the City budgeted approximately \$40.2 million toward capital improvements in Downtown and Overlake. Of that amount, \$15.5 million was expended by year's end.

Centers Initiatives Completed (% of total)

Baseline ('09):	56%	Trend: 
Observed ('11):	81%	
Objective ('12):	80%	

There are 16 identified urban centers initiatives, ranging from light rail station area planning to Downtown parking management. Of these initiatives, 13 are complete.

Source: Public Works Department, Planning Department; updated February 2012

Proportion of City's Growth Located in Centers

City role: Significant

Ratio of proportion of dwellings and commercial floor area permitted in centers to amount expected given growth allocation forecasts.

Residential

Baseline ('10):	1.0	Trend: n/a
Observed ('11):	0.9	
Objective:	1.0	

The City updated the Comprehensive Plan, including growth targets for the urban centers, in 2011. Therefore, the base year has been reset to 2010. Downtown saw 149 new residences permitted in 2011, the first building permit activity for new residences since 2008. No new residences were permitted in 2011 in the Overlake urban center. The City expects to accommodate about 12,500 new homes in the Downtown and Overlake urban centers between 2010 and 2030.

Commercial

Baseline ('10):	1.0	Trend: n/a
Observed ('10):	1.0	
Objective ('11):	1.0	

The City updated the Comprehensive Plan, including growth targets for the urban centers, in 2011. Therefore, the base year has been reset to 2010. During 2011, Redmond issued permits for about 23,000 square feet of new commercial space, almost all of which is in the Downtown urban center; a small amount was permitted in the Overlake urban center. The City has not permitted fewer square feet of commercial floor area in the last eleven years. Still, Redmond is on target to accommodate 11.2 million square feet of commercial floor area between 2010 and 2030.

Commerce

Commerce: Maintain a strong and diverse economy, and provide a business climate that retains and attracts locally owned companies as well as internationally recognized corporations



Overall positive trend.

Businesses and Commercial Property

There are 5,533 businesses licensed to operate in Redmond – a new high for the ninth consecutive year. Of those, 958 are newly licensed businesses while 1,445 have held a Redmond business license for at least seven years.

Population and Employment

Redmond's population grew to 55,150 in 2011; there were 76,876 jobs in Redmond in 2010 (latest available). Figures for years before 2010 are not comparable to figures for 2010 and forward because of changes in the way that Microsoft Corporation reports the location of its employees.

Income and Poverty

Redmond median household income rose to \$95,038 (inflation adjusted), while the mean wage rose to \$110,182 (inflation adjusted). Child poverty rose from to 6.6% in the Lake Washington School District (2010), the highest level since at least 1995.

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How Much/ Many	Of What?	Trend
958	New business licensed	↔
76,876	Jobs in Redmond (2010)	n/a
\$34.5 million	Sales and property tax receipts	↑
\$95,038 (2011 dollars)	Estimated Redmond median household income (2008-10)	↑
6.6%	LWSD students living in poverty (2009)	↑ worsening more poverty

Data for 2011 unless otherwise noted.



PHOTO: Historic buildings along Leary Way

Income and Poverty

City role: Indirect

Four measures: mean wage per job in Redmond; Redmond median household income; percentage of children living in impoverished households in the Lake Washington School District; and, sales and property tax receipts in Redmond.

Redmond Median Household Income

Baseline ('06):	\$89,341	Trend: ↑
Observed ('09):	\$95,038	
Objective:	--	

Inflation-adjusted; 2011 dollars.

The inflation rate was about 3.1% in 2011. Inflation-adjusted household income was nearly unchanged during the 2008-10 survey period as compared to the 2007-09 survey period.

Redmond Mean Wage

Baseline ('95):	\$57,200	Trend: ↑
Observed ('08):	\$110,182	
Objective:	--	

Inflation-adjusted; 2011 dollars.

Redmond's mean wage rose 3.5%, after accounting for inflation, to \$110,182 in 2008, the latest year for which data is available. According to the Puget Sound Regional Council's survey, mean wages rose sharply from 1995 to 2000, then fell until 2005, and have since begun rising again.

Sales and Property Tax Receipts

Baseline ('01):	\$32.2 million	Trend: ↑
Observed ('11):	\$34.5 million	
Objective:	--	

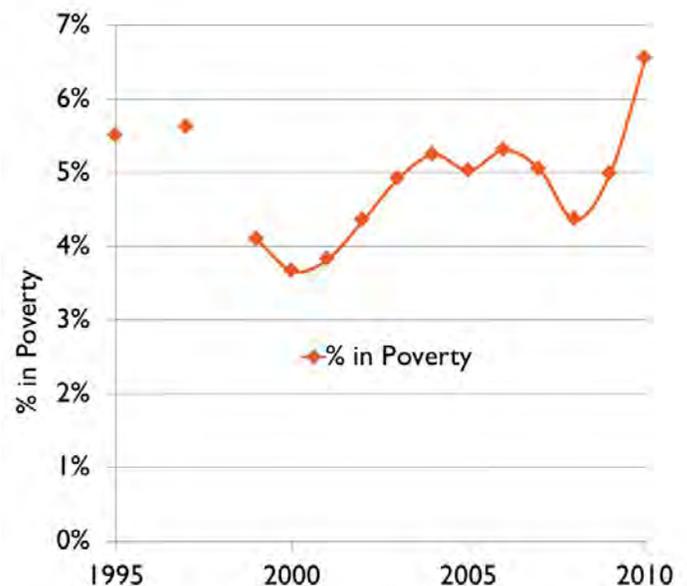
Inflation-adjusted; 2011 dollars.

Total sales and property tax receipts in Redmond have ranged between \$30.4 million and \$34.5 million since 2001, adjusted for inflation. Sales tax receipts increased in 2011 after four consecutive years of decreases (adjusted for inflation). Most notably, sales tax receipts dropped 6.1% in 2009, probably as a result of the recession. Sales tax receipt figures exclude one-time positive adjustments resulting from state audits in 2007 and 2011.

Lake Washington School District Child Poverty

Baseline ('95):	5.5%	Trend: ↑
Observed ('10):	6.6%	
Objective:	--	

Lake Washington School District Students in Poverty



Source: U.S. Census Bureau
Updated January 2012

Licensed Businesses

City role: Indirect

Two measures: number of businesses licensed in Redmond; number of businesses holding a Redmond business license for at least seven years.

Number of Licensed Businesses

Baseline ('97):	4,145	Trend: ↑
Observed ('11):	5,533	
Objective: --	--	

In 2011 Redmond licensed 958 new businesses. Overall, 5,533 businesses are licensed to operate in Redmond.

The term “new” business includes businesses that were previously operating but were unlicensed, and those that underwent a change of ownership. The City also licenses firms that operate in Redmond but are not physically located in Redmond, such as contractors.

Number of Businesses with License for Seven Years

Baseline ('11):	1,445	Trend: n/a
Observed ('11):	1,445	
Objective: --	--	

This is the first year that Redmond has tracked this particular measure. Trend data will be available in two years.

Source: Redmond Business License Data
Updated February 2012

Population & Employment

City role: Indirect

Number of residents and number of jobs in Redmond.

Population

Baseline ('90):	35,800	Trend: ↑
Observed ('11):	55,150	
Objective ('30):	78,000	

Employment

Baseline ('10):	76,876	Trend: n/a
Observed ('10):	76,876	
Objective ('30):	119,000	

In 2010, Microsoft Corporation changed the way that it reports the location of its employees. For that reason, employment figures for years before 2010 are not comparable to figures for 2010 and forward. Thus, the baseline year has been reset to 2010.

Redmond plans to accommodate 78,000 residents and 119,000 jobs in 2030. The existing number of jobs is estimated by the Puget Sound Regional Council, and includes part-time jobs. The Washington State Office of Financial Management estimates residential population.

Source: Washington State Office of Financial Management, Puget Sound Regional Council.
Updated January 2012

Share of Regional Employment

City role: Significant

The percentage of jobs in the four-county region (King, Pierce, Snohomish, and Kitsap) located in Redmond.

Baseline ('10):	4.59%	Trend: n/a
Observed ('10):	4.59%	
Objective ('30):	3.83%	

In 2010, Microsoft changed the way it reports the location of its employees in the central Puget Sound region. Thus, figures for years before 2010 are not comparable to figures for 2010 and forward. Therefore, the baseline year has been reset to 2010.

Redmond plans to accommodate 119,000 total jobs by 2030. Given regional growth forecasts, those 119,000 jobs would represent 3.83% of the four-county (King, Pierce, Snohomish, and Kitsap) regional total in 2030. In 2010, Redmond accounted for 4.59% of the estimated regional employment total of about 1.7 million.

Source: Planning Department, Washington State Office of Financial Management.
Updated January 2012

Culture

Provide opportunities to live a healthy lifestyle, enjoy a variety of community gathering places and celebrate diverse cultural opportunities



Overall positive trend.

Recreation and Arts

The largest increase in participation in City recreation program was among those ages 5 to 12, while overall participation increased to over 148,000.

Events

About 24,000 people took part in Redmond Lights and Derby Days combined in 2011 – about the same number as participated in 2010.



PHOTO: Sammamish River Trail

GO Figure

Numbers at your fingertips

How Much/ Many	Of What?	Trend
44,613	Attendees of arts performances and exhibitions	n/a

Data for 2011 unless otherwise noted.

Community Events

City role: Significant

Percentage of people responding that they are “satisfied” (or better) with community events such as Derby Days and Redmond Lights

Baseline ('09):	93%	Trend: n/a
Observed ('11):	91%	
Objective:	75%	

This measure is new to Redmond Community Indicators in 2012; this measure is tracked through a biennial citizen survey. Over the last two survey periods, over 90% of those surveyed have indicated that they are satisfied or very satisfied with community events such as Derby Days and Redmond Lights.

Source: Parks Department
Updated January 2012

Enrollment in Recreational and Cultural Programs

City role: Significant

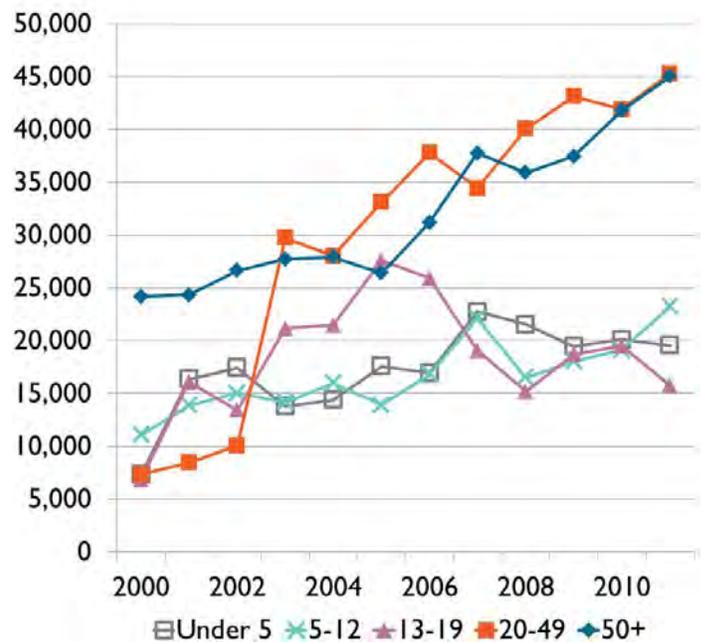
Total enrolled in City recreational and cultural program by age group, and description of non-City recreational opportunities.

Baseline ('00):	56,777	Trend: ↑
Observed ('11):	148,911	
Objective:	--	

Redmond recreation programs attracted a record 148,911 participants in 2011. City-sponsored recreation programs include sports, fitness, adaptive recreation, outdoor, preschool, teen, and senior center programs.

In 2010, the largest increase in participation was among those ages 5 to 12. Adult programs continue to increase in part because of additional hours added at the Senior Center, which are funded by the 2007 Parks Levy.

Recreation Program Enrollment by Age Group



Source: Parks Department
Updated January 2012

Community

Cultivate a well-connected community, working together and with others in the region to implement a common vision for Redmond's sustainable future



No overall positive or negative trend.

Human Services

Every dollar the City of Redmond invests in human services is leveraged more than five times over by service providers. Over 90% of service providers meet contracted performance results.

Electronic Media

The City debuted a new website in December 2010. According to the new web analytics system, there were about 2.71 million visits to www.redmond.gov during 2011. The City continues to engage the community through print, other electronic, and social media.

Annexation

The City did not annex any land in 2011.

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How Much/ Many	Of What?	Trend
1	Matching grants awarded through Neighborhood Matching Grant program	↔
0	Potential annexation area annexed to Redmond	↔
2.7 million	Visits to www.redmond.gov	n/a

Data for 2011 unless otherwise noted. Visit www.redmond.gov/communityindicators for more information about the above figures.



PHOTO: Customers enjoying outdoor seating at Downtown shop

Community Engagement

City role: Significant

Two measures: percentage of residents reporting that they feel very connected or somewhat connected to the Redmond community; number of participants in neighborhood planning meetings and events, such as committee meetings, open houses, and public forums.

Community Connectedness

Baseline ('11):	61%	Trend: n/a
Observed ('11):	61%	
Objective:	--	

Redmond's biennial survey asked about community engagement for the first time in 2011. Sixty-one percent of respondents reported that they feel very connected or somewhat connected to the Redmond community.

Participation in Neighborhood Planning

Baseline ('09):	1,035	Trend: 
Observed ('11):	993	
Objective:	--	

There were just under 1,000 participants in neighborhood planning meetings and other events in Redmond during 2011. The City began tracking this statistic in 2009; total participation is influenced by a number of factors, including the number of opportunities to participate, which is in turn influenced by whether a neighborhood plan is in the update process. In 2011, no neighborhood plan updates were underway due to the City's focus on updates to citywide portions of the Comprehensive Plan. Neighborhood plan updates will begin again in 2012.

Source: Planning Department
Updated March 2012

Human Services

City role: Indirect

Two measures: percentage of human services contracted service providers meeting 90% of contracted performance results; number of dollars for human services leveraged from other jurisdictions or organizations per dollar of funding from the City of Redmond

Service Providers Meetings Performance Results

Baseline ('09):	93%	Trend: 
Observed ('11):	93%	
Objective:	100%	

Since 2009, over 90 percent of service providers have met contracted performance results in each year.

Dollars Leveraged per City Dollar Invested

Baseline ('09):	\$4.62	Trend: n/a
Observed ('11):	\$5.39	
Objective:	--	

Each City of Redmond dollar invested in human services is leveraged more than five times over by service providers. This is up 17 percent over leverage achieved in the 2009-10 budget biennium.

Source: Planning Department
Updated March 2012

Neighborhood Matching Fund

City role: Significant

Total grants and grant amounts awarded through the Neighborhood Matching Fund.

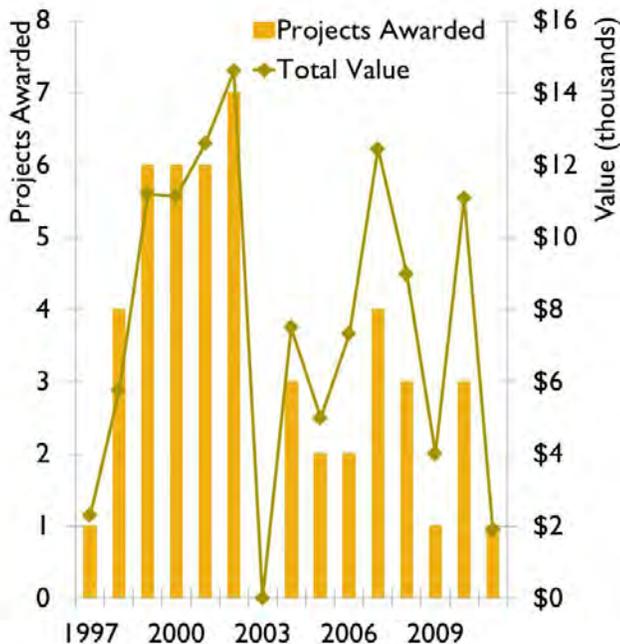
NMF Projects

Baseline ('97):		Trend: ↔
Observed ('11):		
Objective:	--	

Through 2011, the average award to a Neighborhood Matching Fund project was \$2,363. In 2011, the City awarded one grant to the Marymoor Hill neighborhood.

Neighbors can apply to the City for funds for neighborhood improvement projects. The City awards up to \$5,000 with at 1:1 match from the neighborhood, either in dollars or sweat equity.

Neighborhood Matching Grant Program Activity



Source: Planning Department
Updated January 2012

Online Permits

City role: Direct

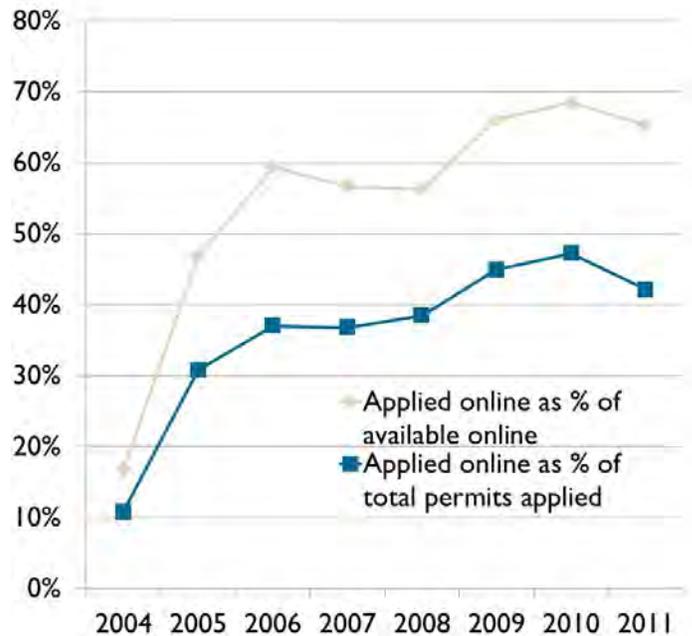
Percentage of permits issued online as a percentage of permits available to be issued online.

Baseline ('04):	17%	Trend: ↔
Observed ('11):	65%	
Objective:	--	

The total number of permit applications was up in 2011, but the total applied for in categories available online was down slightly. The percentage received online fell from 69% to 65%. Overall, the results are not very different than in 2010.

The online permit system saves Development Services Center customers a trip to City Hall, reducing time and monetary costs.

Online Permits



Source: Information Services, Planning Department
Updated March 2012

Total Land Annexed

City role: Significant

Acres of land annexed to the City and number of acres within Potential Annexation Area not yet annexed.

Acres Remaining in Potential Annexation Area

Baseline ('01):	992	Trend: 
Observed ('11):	579	
Objective:	--	

The City did not annex any additional land within Redmond's Potential Annexation Areas in 2011.

Source: Planning Department
Updated March 2012

Website Views by Section

City role: Significant

Number of views of www.redmond.gov.

Millions of Annual Views

Baseline ('11):	2.7	Trend: n/a
Observed ('11):	2.7	
Objective:	--	

Annualized figure based on data from June-December 2011

In December 2010, the City of Redmond debuted a new website. The new website's analytics system measures web traffic differently than the old website's system, so website views for the old website are not comparable to website views for the new website. The new analytics system went live in June 2011, and so the website views figure is annualized based on figures from June-December 2011.

Source: Finance & Information Services Department
Updated January 2012

Implementation Actions 2012-2021

Implementation Action	Status	Short-term 2012-13	Medium-term 2014-16	Long-term 2017-21	Source	Indicator
Conserve						
Complete citywide Watershed Management Plan.	Underway	X			NE-66	Stream Health
Identify and prioritize stream and habitat projects that protect habitat value and improve the environment.	Underway	X			NE-68	Stream Health
Complete regional stormwater facility plans for the Southeast Redmond and 76th St. basins.	Southeast Redmond complete; NE 76th St. underway	X			UT-37	Stream Health
Complete an initial report and geographic inventory on the City's green infrastructure assets.			X		LU-19	Stream Health
Consider changes to regulations in order to incentivize developments incorporating renewable energy.	Completed as part of Green Building/Green Infrastructure code update; other updates possible in future		X	X	UT-73	Environmentally Sensitive Urban Development
Develop a Climate Action Plan that includes greenhouse gas emission reduction targets for the City.	Underway	X	X		FW-10, FW-35, NE-113a	
Develop an energy conservation awareness program.	Planned for 2013 and future years		X	X	UT-79	Environmentally Sensitive Urban Development
Address energy supply and demand as part of the development review process as a way of promoting an affordable, reliable, secure, and less carbon-intensive energy supply.	Planned for 2013	X			UT-59, UT-76	
Develop street standards that incorporate natural systems into the design of the streetscape.	Underway	X	X		UT-42	Stream Health
Consider using the STAR Community Index as a tool for planning and performance management related to sustainability.	Planned for 2013 and future years	X	X		NE-8a	
To prepare for potential emergencies, work with state and county agencies to coordinate a Debris Management Plan so that materials can be recycled and disposed of properly.	Underway	X			UT-57	

Implementation Action	Status	Short-term 2012-13	Medium-term 2014-16	Long-term 2017-21	Source	Indicator
Character						
Update all functional plans to include components identified in the Capital Facilities Element.	Underway	X	X	X	CF-2	
Review and rewrite the Design Standards portion of the Redmond Zoning Code.	Planned to begin in 2012	X	X		CC-18	
Consider changes to development regulations or use of other strategies in order to encourage restoration and maintenance of historic properties.	Underway through historic preservation program and permit software system deployment	X	X		CC-40	
Consider qualifying the City to act as a Certified Local Government to increase opportunities for historic preservation grant funding.	Underway	X	X		CC-47	
Annex City parks in unincorporated King County, or execute an agreement with the County that allows the City to issue permits for City park development in unincorporated King County.	Under consideration	X	X	X	PR-28	Access to Parks and Trails
Review and consider updates to the City's parking regulations, including minimums and maximums, fee-in-lieu, car sharing, and bicycle sharing.	Underway	X	X		Code Rewrite Parking Lot	
Review and consider code changes related to how building height is measured. Consider using average existing grade for single-family development.		X			Code Rewrite Parking Lot	
Consider changes to Redmond's tree protection ordinance as it relates to cottonwood, alder, and other trees perceived to have lower value.	Complete	X			Code Rewrite Parking Lot	
Consider changes to how sound is measured in the Redmond codes.		X			Code Rewrite Parking Lot	
Consider merging the Bear Creek Design District and Gateway Design Districts into other existing zones or land-use categories to streamline the zoning code.	Planned for late 2012	X			Code Rewrite Parking Lot	
Review code language for the R-1 zone to ensure that it does not refer to eliminating the zone.	Complete	X			Code Rewrite Parking Lot	

Implementation Action	Status	Short-term 2012-13	Medium-term 2014-16	Long-term 2017-21	Source	Indicator
Choices						
Adopt an initial Strategic Housing Plan to identify specific implementation strategies that address the City's housing needs, goals, and policies, especially as they regard vulnerable populations and periodically update the plan.	Underway	X		X	HO-8	Housing Choice; Housing Affordability
Develop a program to help inform builders and employers about housing incentives.	Planned for 2012-13	X			HO-47	Housing Choice; Housing Affordability
Create a program to promote voluntary developer compliance with affordable housing goals.	Action to be reevaluated after all neighborhood plans are updated		X		HO-35	Housing Choice; Housing Affordability
Consider updates to City code and other regulations to create additional incentives for affordable housing.	Underway (e.g.TDRs for affordable housing)	X	X		HO-44	Housing Affordability
Identify surplus land appropriate for housing.	Action to be reevaluated after all neighborhood plans are updated, and after Housing Strategy Plan is approved in 2012	X	X		HO-54	Land Capacity vs. Growth Planning Targets
Conduct a comprehensive evaluation every five years that measures the effectiveness of City housing policies and regulations in meeting the housing needs of persons who live and work in Redmond.		X		X	HO-7	Housing Choice; Housing Affordability
Evaluate the extent to which the multi-family housing stock is being converted to short-term (<30 days) housing.	Complete	X			HO-20	Housing Choice; Housing Affordability
Evaluate the City's updated Neighborhood Commercial policies and regulations on a biennial basis and as guided by policy and City Council.	Planned for 2013	X	X	X	LU-41	Access to Convenience Goods and Services; Licensed Businesses
Consider additional use flexibility in the Redmond Zoning Code by more broadly applying performance zoning techniques.				X	Code Rewrite Parking Lot	Access to Convenience Goods and Services

Implementation Action	Status	Short-term 2012-13	Medium-term 2014-16	Long-term 2017-21	Source	Indicator
Centers						
Develop plans for light rail station areas, focusing on funded portions of the light rail line.	Underway	X	X	X	UC-13	Centers Investment
Complete a communication and marketing strategy for attracting investment to Overlake.	Underway	X			UC-8	Proportion of Growth in Centers; Centers Employment
Consider expanding the Overlake urban center to the west of SR-520.	Under consideration for late 2012	X			LU-48	Proportion of Growth in Centers; Centers Employment
Commerce						
Implement elements of the Economic Development Strategic Plan Action Plan.	Underway	X	X	X	EV-20	Population and Employment; Share of Regional Employment; Licensed Businesses; Income and Poverty
Update development regulations to allow agricultural related facilities such as small winery operations in low-density zones.			X		CC-4, LU-65	Licensed Businesses
Prepare information on public sector financing for area businesses.			X		EV-21	Population and Employment; Share of Regional Employment; Licensed Businesses; Income and Poverty
Review and consider code changes related to requirements for off-street site improvements, including consideration of neighborhood-wide or citywide approaches to improvements such as utility undergrounding.	Underway for utility undergrounding	X			Code Rewrite Parking Lot	
Incorporate public review of the design manuals that will accompany the new Redmond Zoning Code.			X		Code Rewrite Parking Lot	
Consider consolidating residential density bonus provisions in the Redmond Zoning Code.		X			Code Rewrite Parking Lot	

Implementation Action	Status	Short-term 2012-13	Medium-term 2014-16	Long-term 2017-21	Source	Indicator
Culture						
Develop a community garden web page with instructions on how residents can start and manage a community garden (this would include recommendations for siting a garden on private property).	Underway	X			PR-19	Community Engagement
Prioritize locations for community gardens within the park system.	Underway	X			PR-19	
Identify existing and potential community gathering places and develop strategies for enhancing their sense of “place”.	Underway through Neighborhood Network and Budgeting by Priorities processes	X	X		CC-5-6	
Connections						
Develop design standards for the Redmond Central Connector right-of-way.					DT-7	
Complete projects identified in the TMP Three-year Priority Action Plan (see Mobility Report Card for details).	Underway: over 90% complete; new Action Plan to be part of updated TMP later in 2012	X			TMP	
Develop a methodology to measure local and regional transit service compared to Redmond’s access, circulation and mobility needs, within Redmond, the Eastside and region. The methodology will be understandable and actionable, and will help identify strategies to meet these needs.	Underway	X			TR-8-9	
Design superior pedestrian, bicycle, and transit connections between the Redmond Transit Center and the Downtown East Link Light Rail Station.				X	TR-10	

Implementation Action	Status	Short-term 2012-13	Medium-term 2014-16	Long-term 2017-21	Source	Indicator
Community						
Prepare a demographics report in conjunction with major Comprehensive Plan updates in order to understand changes in the community as they relate to Comprehensive Plan implementation and updates.	Underway	X		X	PI-15	
Complete all annexations north of NE 124th St. within the City's Potential Annexation Area.	Conducting outreach		X	X	A-8	Annexation
Complete all annexations south of NE 124th Street within the City's Potential Annexation Area.	Conducting outreach	X	X		A-12	Annexation
Adopt and maintain a Capital Investment Strategic Plan. Update the plan every two years.	First CIS adopted December 2011	X	X	X	CF-7	
Participate in countywide planning efforts to complete the Ten Year Plan to End Homelessness.	Underway	X	X	X	HS-3, HO-22	
Review disaster preparedness plans and incorporate or strengthen the principles of prevention, coordination, and resiliency.		X	X		NE-11a, TR-38	
Incorporate consideration of physical health and well-being into the design process and operating procedures of public facilities and services.	Completed in part through HEAL grant and follow-up actions; ongoing through park design processes	X	X		LU-18	
Consider changes to the 500-foot notice radius for Innovative Housing projects and potentially for all projects requiring notice.		X			Code Rewrite Parking Lot	

Implementation Actions 2005-2011

Implementation Action	Notes on Completion
Conserve	
Develop and establish a shoreline implementation program.	Complete
Develop regional stormwater facility plans where feasible.	Complete: now a capital project
Update stream and wetland maps to reflect the most current and most accurate available data.	Completed as data becomes available
Develop a strategy for maintaining Leary Way as a “green gateway”.	Complete
Establish a wetland mitigation banking program.	Complete: option is available
Develop a strategy for converting appropriate City vehicles to alternative fuels.	Conversion is occurring
Update TDR regulations, including removal of restriction on the percentage of development rights that can move to any one neighborhood.	Complete
Review regulations and building codes and update as needed, promoting build green and low impact development.	Complete, though ongoing as well
Develop a policy of City environmentally supportive practices.	Complete
Complete development of the implementation elements for the wellhead protection program.	Complete: all elements initiated
Review City regulations related to gravel and mining operations to determine if updates are needed.	Complete (code rewrite)
Periodically update all critical area maps to include, as feasible, the City’s Potential Annexation Areas and to reflect more accurate data as it becomes available.	Completed on an ongoing basis
Character	
Identify and build 10 new neighborhood pedestrian connections, developing sidewalks, trails and other pathways.	Complete: now a capital project
As part of a comprehensive wayfinding program, identify non-road pedestrian routes, trail connections, and shoreline areas.	Complete
Set standards for Downtown streetscapes to promote aesthetic appeal and reinforce the identity of each district.	Complete
Review and update development regulations related to community character as needed, including: 1) building and site design to promote safe environments and superior urban design, 2) landscape standards, 3) standards to encourage maintenance of the City’s green character, and 4) sign code.	Complete except #3, which is on current Implementation Actions list
Review development regulations and design standards for Downtown Districts and update as necessary.	Complete

Implementation Action	Notes on Completion
Choices	
Develop a process to promote awareness of potential impacts among residents considering a home near manufacturing areas.	Complete
Update zoning regulations (such as Residential, Neighborhood Commercial, Business Park, Overlake zones, and Manufacturing) as needed for consistency with Comprehensive Plan update, particularly the land use designation policies.	Complete
Review and update regulations as needed to encourage redevelopment where suitable.	Complete
Update other land use-related regulations as needed for consistency with the Comprehensive Plan updates.	Complete
Update utility related regulations and codes as needed to be consistent with Comprehensive Plan updates.	Complete
Consider updates to permitted use regulations to provide more flexibility for: 1) the location of human services, such as childcare and food banks, 2) needed facilities that serve the general public, 3) accessory support uses in office and commercial developments, and 4) complementary non-residential uses in residential zones.	Complete
Develop a program to encourage development of housing in the Downtown and Overlake Centers.	Complete
<p>Update City code and other regulations to:</p> <ul style="list-style-type: none"> • Allow and encourage innovative and special needs housing through: <ul style="list-style-type: none"> » An innovative housing ordinance » Neighborhood plan updates » Incentives for construction of accessory dwelling units and other forms of innovative housing » Create incentives for affordable housing, like: <ul style="list-style-type: none"> » Transfer of development rights » Density bonuses and waivers 	Complete
Update the RCDG to allow consideration of four-story mixed-use residential villages.	Complete
Update design regulations and special site standards as needed to be consistent with Comprehensive Plan policies. Emphasis areas include residential development, neighborhood commercial, compatibility of redevelopment with its surroundings, and updates as needed to maintain appropriate transitions between employment and lower intensity uses.	Complete
Develop an HCT station in the vicinity of the SR 520/SR 202 interchange.	Alignment finalized; station plan not yet timely.
Finalize identification of preferred HCT station areas and corridors.	Complete
Together with Sound Transit, identify the preferred East Link light rail alignment through Overlake and Downtown; ensure that right-of-way is secured.	Alignment finalized; corridor preservation regulations adopted.

Implementation Action	Notes on Completion
Centers	
Complete redevelopment of the Downtown Park and Ride site into a transit-oriented development in partnership with transit agencies.	Complete
Create and implement a Downtown parking development and management program in partnership with the business community.	Complete
Create an economic and marketing strategy for the Downtown.	Complete and continued with Economic Development Strategic Plan
Review regulations and update as needed to reflect emphasis on development in centers.	Complete
<p>Move forward with components of the Overlake Initiative, including:</p> <ul style="list-style-type: none"> • Resolving the “Center” status of Overlake • Completing the Economic Neighborhood Initiative goals • Developing and adopting an implementation strategy for the Overlake mixed use area • Updating the transportation vision and plan for the area 	Complete and continued with Economic Development Strategic Plan
Update the capital improvement strategy for the Downtown.	Complete
Define specific goals and efforts for encouraging pedestrian activity and informal gathering places in the Downtown.	Complete
Develop a “Great Street” handbook for Cleveland Street to create pedestrian-friendly main street feel.	Complete
Commerce	
Update land-use regulations as needed to reflect changes in the nature and needs of the manufacturing sector.	Complete
Partner with the Chamber of Commerce to develop a S.W.A.T. team to assist with business expansion, retention, and recruitment.	Complete
Found the Eastside Economic Development Committee.	Complete (Economic Development Alliance formed)
Update regulations that guide decisions on proposed amendments to the Comprehensive Plan and Development Guide to reflect updated policies in the following elements: Land Use (LU-9, 24), Housing (HO-19, 35), Economic Vitality (EV-19), Participation (PI-16).	Complete
Undertake a review of the RCDG to evaluate overall functionality, with the involvement of the business community and other resource people.	Complete
Permit greater flexibility in bungalow use in Perrigo’s Plat, and update design and streetscape standards for this area.	Complete

Implementation Action	Notes on Completion
Culture	
Create an interdepartmental public places workgroup to facilitate communication among City departments regarding creation and enhancement of community gathering places.	Complete
Establish a program to pursue private dedication of arts for public areas.	Complete
Publicize the Historic Landmark Registry and nomination process.	Complete
Publish photos and stories about Redmond's historic landmarks to the web.	Complete; now ongoing.
Connections	
Publish or make available a guide for developers identifying ways to make developments pedestrian, bicycle, and transit friendly.	Complete
Develop a comprehensive wayfinding program for Downtown, including identifying gateways.	Complete
Review site regulations regarding design features for pedestrian, bicycle, and transit friendliness, and update them as needed.	Complete
Construct Bear Creek Parkway extension.	Complete
Enhance City entrances as part of the wayfinding effort.	Identification complete; enhancements completed as feasible
Adopt planned-based transportation concurrency regulations.	Complete
Identify streets for which "Great Streets" treatment would be appropriate.	Complete
Adopt the Transportation Master Plan, including modal plans.	Complete

Implementation Action	Notes on Completion
Community	
Publish maps of critical areas to the City's website.	Complete
Develop and carry out a strategy for publishing additional Planning Commission documents to the web.	Complete
Explore opportunities to create an interactive online forum for City and citizen communication.	Complete
Establish a procedure for periodic evaluation and refinement of public involvement methods.	Complete
Establish an annual program providing opportunities for those throughout the City to learn about local government and community issues.	Complete
Formalize a strategic neighborhoods team as a point of contact for neighborhood concerns and as a resource for reviewing neighborhood plans.	Complete
Launch the Social Enterprise Project.	Complete
Implement Cultural Navigator Pilot Program; funds awarded to Chinese Information and Service Center.	Complete
Review process for residential permits and change it as needed to minimize delay, maintain opportunities for public comment, maximize clarity and predictability, and promote flexibility in design standards and affordability.	Complete
Identify and maintain gateways and scenic viewpoints.	Complete
Consider updates to the RCDG concerning: 1) minimum open space requirements, 2) incentives for outdoor plazas and squares, 3) concessions as an accessory use to parks, and 4) development of non-motorized connections within the City.	Complete
Obtain an inventory of King County equestrian trails east of Redmond in order to maintain trail connections.	Complete
Develop an interlocal agreement with at least one city to consolidate at least one additional specific city service.	Complete
Publish a quarterly regional issues executive summary focusing on long-term strategic issues.	Complete