



# Redmond Community Indicators 2008

*Working to Achieve the Community's Vision*



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## MAYOR'S MESSAGE

April 2008

Dear Redmond Neighbors,

In 2007, *Redmond Community Indicators* won a statewide award for outstanding implementation of a Comprehensive Plan. This year marks the third annual publication of *Redmond Community Indicators*, and we are pleased to introduce the following improvements that we hope will make the report more useful to you:

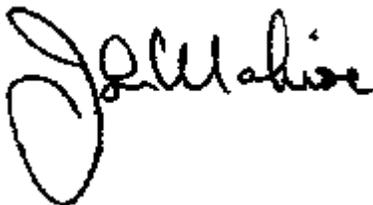
- A one-page summary to give you an overall feel for this year's findings;
- A report design that integrates mobility focused indicators with other indicators; and,
- A slimmed-down report with additional information posted online and updated as information becomes available.

Positive trends of note include that new business retention continues to increase and that recreation programs continue to attract record numbers. Redmond, like the region, faces challenges in maintaining in-stream water quality and habitat area for threatened salmon runs, and in providing abundant park space in areas expected to accommodate significant new residential development such as Downtown and Overlake.

Several indicators from this report will be woven into the City's new budgeting process, called Budgeting by Priorities. The City Council adopted the community's six top priorities in March. Indicators, including some from this report, will be used to track how city government is achieving those priorities.

Please take a few minutes to find the indicators that are important to you and learn about how city government is working to achieve the community's vision.

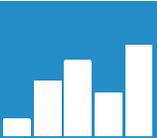
Yours sincerely,

A handwritten signature in black ink, appearing to read "John Marchione". The signature is written in a cursive, flowing style with a large initial "J" and "M".

Mayor John Marchione

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Goal	Summary	Trend	
Conserve		<p>The past year saw improvements to stream water quality and decreased water consumption. Other indicators were largely unchanged. Adult Chinook salmon experienced a down year in 2006 (latest available), while birders noted new species at Marymoor Park.</p>	↔
Character		<p>Redmond's quality of life is multi-faceted. Public safety indicators are stable, with calls for service and largely unchanged. Park acreage grew a small amount in 2007, to 1,317 acres, while parks access remains excellent for a large majority of Redmond residents.</p>	↔
Choices		<p>New construction includes a greater number of smaller homes than in years past, providing a greater diversity of homes for Redmond residents. Also, a greater number of affordable homes were permitted in 2007 than any previous year. Access to transportation and services is increasing in the Downtown as more residential projects are completed.</p>	↔
Centers		<p>Employment in Redmond's centers increased to a combined 50,758 in 2006 (latest available), of 81,814 citywide. Residential and commercial development in the centers is occurring about as quickly as expected. In 2007 the City spent about two-thirds of capital project dollars targeted to the centers. Transit service to/from Redmond's urban centers was stable.</p>	↔
Commerce		<p>The Puget Sound Regional Council estimated Redmond employment at 81,814 jobs in 2006 (latest available) - 4.82% of the four-county region's total. Redmond licensed 967 new businesses. Sales tax receipts grew by 0.8% exclusive of adjustments, while commercial vacancy rates are stable or falling.</p>	↑
Culture		<p>Overall recreational enrollment continues to increase, reaching 148,164 in 2007. Audiences of performing and visual arts also increased to 47,797 in the same period. Attendance at Redmond's signature events, Redmond Lights and Derby Days, remained stable compared to 2006, owing in part to poor weather during RedmondLights.</p>	↑
Connections		<p>Transit ridership in Redmond increased 13% on Metro and 3% on Sound Transit. Peak hour traffic remained stable from 2000 to 2006. Average daily traffic is growing most in Northeast and Southeast Redmond (10%-20%), and averages 7.1% citywide from 1996-2006. Approximately 31% of regular commuters arrive at work in a way other than driving alone.</p>	↔
Community		<p>Time dedicated to volunteering with the Parks Department, Police Department, and Natural Resources division increased to nearly 37,000 hours; participation in the City's online permitting system was stable (57%). The City awarded \$12,442 in Neighborhood Matching Grant funds for the year.</p>	↔

### Why Monitor Trends?

Redmond monitors progress toward achieving community goals and implementing the Comprehensive Plan to help assess a) whether current policy is effective, and b) what actions would improve plan implementation.

### Comprehensive Plan Goals for Redmond

The goals below underpin *Redmond Community Indicators*. The City Council adopted these goals as part of the 2004 Comprehensive Plan update.



**Conserve** agricultural lands and rural areas; protect and enhance the quality of the natural environment



Retain and enhance Redmond's distinctive **character** and high quality of life, including an abundance of parks, open space, good schools and recreational facilities



Emphasize **choices** in housing, transportation, stores and services



**Centers:** Support vibrant concentrations of retail, office, service, residential, and recreational activity in Downtown and Overlake



**Commerce:** Maintain a strong and diverse economy, and provide a business climate that retains and attracts locally owned companies as well as internationally recognized corporations



Promote a variety of community gathering places and diverse **cultural** opportunities



Provide convenient, safe and environmentally friendly transportation **connections** within Redmond, and between Redmond and other communities for people and goods



Remain a **community** of good neighbors, working together and with others in the region to implement a common vision for Redmond's future

### New in Redmond Community Indicators 2008

**Design:** *Redmond Community Indicators 2008* features content and design improvements over earlier editions. The changes are aimed to provide the most relevant information to the community in an accessible fashion.

As in previous editions, *Redmond Community Indicators 2008* is divided into two sections: indicators and implementation actions. Indicators monitor progress toward meeting the community's long-term goals. Implementation actions are activities needed to carry out the policy direction of the Comprehensive Plan.

### Mobility:

Indicators related to mobility and that are part of the Mobility Report Card are marked with the symbol above.



**Specific Objectives:** This year, many indicators have specific objectives so as to better assess progress. Other information that is informative but not linked to a specific target, is still included in brief and can be found in more detail online at [www.redmond.gov/intheworks/Redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/Redmond2022/implbenchmark.asp).

## Community Indicator Example

**5.1: Share of Regional Employment**  
*City role: Significant*

*The percentage of jobs in the four-county region (King, Pierce, Snohomish, and Kitsap) located in Redmond.*

Indicator title, preceded by number. Indicators are organized by goal.

Describes City's role in affecting indicator behavior. Ranges from direct role to no role.

Explains exactly what was measured.

Baseline ('03): 4.30%

Observed ('06): 4.82%

Objective ('22): 4.68%

Trend: ↔

Left box shows progress compared to baseline year. Baseline year varies depending on information availability. Observed year shows current (or most recent) observation. Objective year shows target value for indicators, in other words, the eventual goal. Right box shows recent trend in data, if any.

Redmond plans to accommodate 106,000 jobs in 2022. Given regional growth forecasts...

Many indicators include a visual representation of change over time. This allows the reader to get a sense for how the indicator is behaving in the long term.

## Implementation Action Example

Implementation Action	Status	Short-term 2006-07	Medium-term 2008-10	Long-term (5-10 yrs.) 2011-15	Related Comprehensive Plan Policy	Related Indicator
<b>Conserve</b>						
Complete development of the implementation elements for the wellhead protection program	Most implemented, underway, or complete. Several in development.	X	X		NE-33, LU-52	Stream Water Quality

↑  
Action title

↑  
Brief description of implementation status of the action: ranges from "complete" to "unscheduled"

↑  
Indicates when action is anticipated to be complete. An "X" in the box means work is anticipated to be done during that time frame.

↑  
Refers to a specific Comprehensive Plan policy

↑  
Refers to an indicator in *Redmond Community Indicators*



Conserve agricultural lands and rural areas; protect and enhance the quality of the natural environment.

↔ No apparent overall positive or negative trend.



A heron perched in Redmond.

Highlights in conservation in 2007 include improvements in stream water quality measures and decreased per capita water consumption. Remaining indicators were largely unchanged, with recycling percentages, land-use intensities, and green building practices holding roughly steady.

In the wildlife arena, Michael Hobbs continues to report increased hawk and falcon sightings at Marymoor Park and reports steady great blue heron counts. In Redmond’s streams, the state Department of Fish and Wildlife reported a down year for adult Chinook salmon in Bear Creek - the fifth down year in six years. Juvenile Chinook and Coho counts are up from 2005, but the species are known to be in a long-term population decline that began about 100 years ago.

Activity in Redmond’s Transfer of Development Rights program continued apace in 2007. The voluntary program conserves environmentally and historically important land and directs urban development to those parts of Redmond that are best able to accommodate it.

**GO figure**

*Numbers at your fingertips*

How Much/Many?	Of What?	Trend
0	Square miles added to Urban Growth Area in vicinity of Redmond	↔
67.41	Transferable development rights transacted	↔
50	Spawning Chinook salmon in Bear Creek	↓
548,604	Juvenile Sockeye salmon in Bear Creek (2006)	↓
22,632	Juvenile Chinook salmon in Bear Creek (2006)	↑
46,987	Juvenile Coho salmon in Bear Creek (2006)	↑
427	Hawks and falcons sightings per week at Marymoor Park	↑
238	Great blue herons sightings per week at Marymoor Park	↔

*Data for 2007 unless otherwise noted. Log on to [www.redmond.gov/intheworks/redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/redmond2022/implbenchmark.asp) for more information about the above figures*

## 1.1: Stream Water Quality

City role: Indirect

Percentage of core stream sampling locations with water quality index greater than 40 ("marginal" or "low" concern).

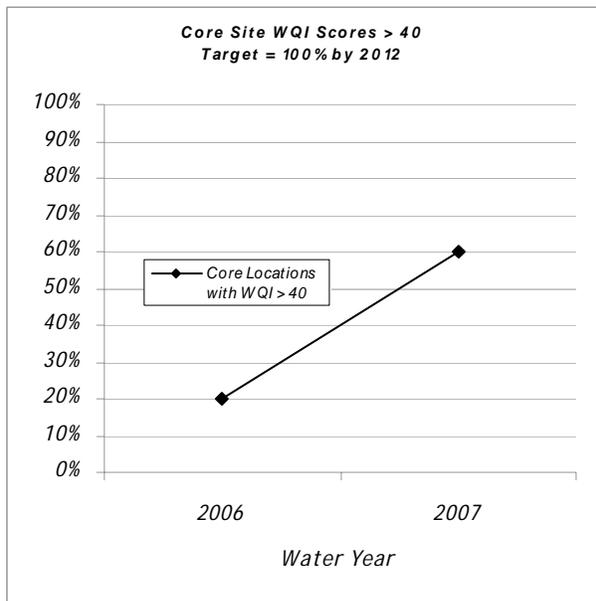
Baseline ('05): 0%\*  
 Observed ('07): 60%  
 Objective ('12): 100%

Trend: ↑

\*one of five core locations not sampled in 2005

The Washington State Department of Ecology developed a Water Quality Index (WQI) that ranges between zero and 100. Score above 80 indicate a stream of "lowest concern". Between 40 and 80 are streams of "marginal concern". Less than 40 are streams of "highest concern". Eight dimensions of stream health are measured: water temperature, dissolved oxygen, pH, fecal coliform bacteria, total nitrogen, total phosphorous, total suspended solids, and turbidity. The City's goal is to eliminate scores below 40 for core sampling locations by 2012. The table below charts progress since the 2005 water year.

Note that a water year is calculated from October-September, so water year 2007 began October 2006 and ended September 2007.



Source: City of Redmond Natural Resources

## 1.2: Water Consumption

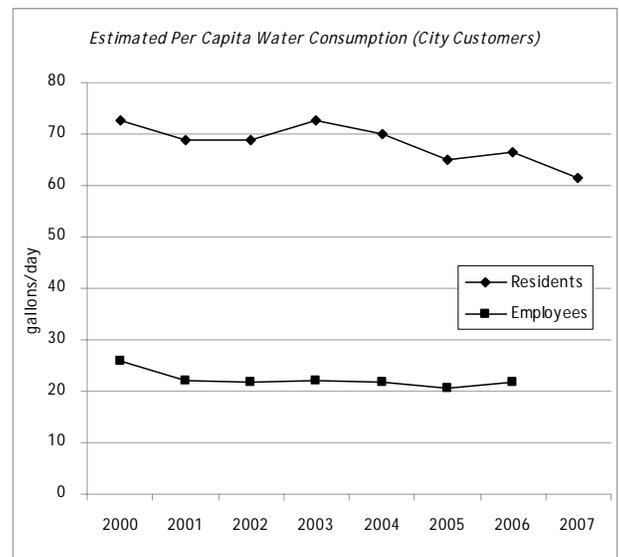
City role: Significant

Millions of cubic feet per year; "year" is second year in three-year period (e.g., 2005 is average of 2004-06)

Baseline ('01): 291  
 Observed ('06): 291  
 Objective ('12): 286

Trend: ↓

Water usage fluctuates each year depending on weather, price, and business and residential growth. Since 2001, the three-year rolling average of annual water consumption by City customers (not customers in the Novelty Hill Urban Planned Developments) has ranged from 286.3 million to 297.6 million cubic feet (that is, 2.14 to 2.23 billion gallons). Redmond's goal is to reduce water consumption by 1.6% between 2007 and 2012.



Sources: Utility Billing for consumption figures; Washington State Office of Financial Management for estimated residential populations; Puget Sound Regional Council for estimated employment

Note: one cubic foot equals 7.48 gallons; Redmond bills customers in 100-cubic-foot - that is, 748-gallon, increments.

### 1.3: Waste & Recycling

*City role: Significant*

Three measures: single-family: lbs/customer/week; multi-family & non-residential: recycling rate.

#### Single-Family

Baseline ('06): 66 lbs Observed ('07): 64 lbs Objective ('12): 50 lbs	Trend: ↔
---	----------

Of the 64 pounds of waste per week per single-family residential customer in 2006, about 41 pounds were recyclable materials, signifying a stable recycling rate of about 64% for single-family households. "Wastestream" for single-family households includes all curbside waste and recyclable materials and 70% of recycling event materials. The City's goal is to reduce single-family waste to 50 pounds by 2012.

#### Multi-Family

Baseline ('04): 11% Observed ('07): 15% Objective ('12): 25%	Trend: ↑
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Households residing in multi-family structures represent a great opportunity for increased recycling in Redmond. The gap between single-family and multi-family recycling rates is large (15% vs. 64%), but shrinking. The City's goal is to more than double the recycling rate of multi-family households between 2006 and 2012.

#### Non-Residential

Baseline ('04): 40% Observed ('07): 40% Objective ('12): 50%	Trend: ↔
--	----------

Non-residential customers accounted for about 30,000 tons of waste and 20,000 tons of recycled materials in 2006. If the City reaches its goal of increasing the recycling rate to 50%, that would result in more than 5,000 fewer tons of landfill-bound waste (assuming some growth in the total wastestream).

Source: City of Redmond Public Works Department

### 1.4: Achieved vs. Allowed Residential Density

*City role: Significant*

Ratio of the average achieved density to the average allowed density, for single- and multi-family zones. Uses three-year rolling averages.

#### Single Family Zones

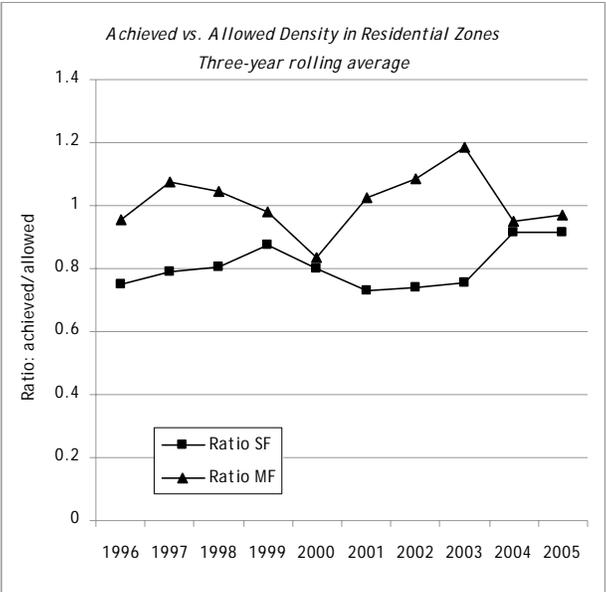
Baseline ('96): 0.75 Observed ('05): 0.92 Objective: 1.00	Trend: ↔
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#### Multi Family Zones

Baseline ('96): 0.96 Observed ('05): 0.97 Objective: 1.00	Trend: ↔
---	----------

Achieving zoned density is one way Redmond implements the Growth Management Act, one of the goals of which is to preserve rural and resource lands outside of urban areas.

Another key outcome of achieving zoned density is providing opportunities for people to live close to urban area job centers, of which Redmond is one.



Note: projects receiving the senior housing bonus excluded from calculation.

Source: City of Redmond Planning Department

## 1.5: Environmentally Sensitive Urban Development

*City role: Direct*

*Projects built according to City sustainable development standards or LEED standards.*

Baseline ('04):	3
Observed ('07):	5
Objective:	--

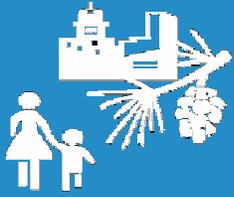
Trend: ↑

LEED buildings and developments are evaluated for certification in a number of categories including: sustainable site development, water savings, energy efficiency, materials selection, and indoor environmental quality.

To qualify for LEED certification, a development must earn a certain number of credits, each linked to a green building practice.

A number of buildings in Redmond are LEED certified or undergoing certification, including buildings occupied by Lake Washington Technical College, Microsoft, and PCC Natural Markets.

Redmond City Hall is expected to earn a LEED Silver certification, the second of four possible levels.



Retain and enhance Redmond's distinctive character and high quality of life, including an abundance of parks, open space, good schools and recreational facilities

↔ No apparent overall positive or negative trend.



Youth martial arts class

Redmond's "distinctive character and high quality of life," which these indicators endeavor to measure, is constituted by great parks and trails, responsive emergency services, excellent schools, an aesthetically pleasing environment, and other factors.

In 2007, as in previous years, almost all Redmond residents enjoyed good access to at least one outdoor recreation area. Still, developing parts of the city, such as North Redmond, and redeveloping parts of the city, such as Overlake, are served by a less diverse menu of recreation options than in other neighborhoods.

In the realm of public safety, Redmond Police cleared 28% of crimes like larceny, burglary, and violent crimes. Fire and emergency medical response times from Downtown's Station 11 averaged 6 minutes, 4 seconds. Fire and EMS calls for service are stable, while Police calls for service have decreased some.

As the figures at right show, the number of street trees is growing, providing a greener urban environment. Redmond High School continues to graduate a very high proportion of its students: 94% in 2007.

**GO figure**

*Numbers at your fingertips*

How Much/Many?	Of What?	Trend
1,317	Park and open space acreage	↑
35	Trail miles	↔
7,004	Street trees	↑
0, 2	Fires spreading beyond room of origin (sprinkled, non-sprinkled respectively)	↔
3	Fire investigation reports where damage exceeds \$10,000	↓
33%*	Occupancies inspected for fire safety	*
16.5	Per 1,000 population fire calls for service	↔
37.3	Per 1,000 population EMS calls for service	↔
470	Per 1,000 population police calls for service	↓
58	Violent crimes	↔
218	Residential and commercial burglaries	↔
725	Motor vehicle thefts, prowls, and attempts	↔
180	Cases of identity theft	↓
94%	Redmond High School graduation rate	↔

*Data for 2007 unless otherwise noted. Log on to [www.redmond.gov/intheworks/redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/redmond2022/implbenchmark.asp) for more information about the above figures.  
\* New operations inspection program launched in March 2008.*

## 2.1: Access to Parks

City role: Significant

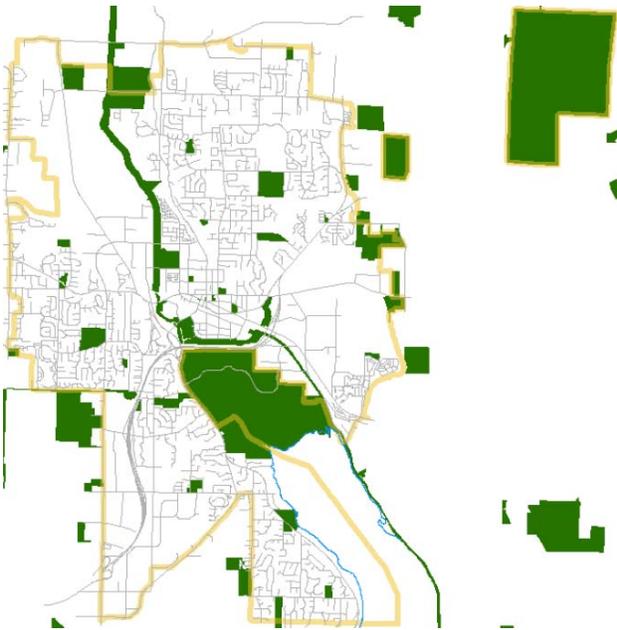
Percentage of dwelling units located within ½ mile of outdoor recreation areas (including parks, school playgrounds, and trails).

Baseline ('05): 100%  
Observed ('05): 100%  
Objective: 100%

Trend: n/a

Over 99% of Redmond dwellings are within ½ mile (as the crow flies) of a park or trail. Over 93% are within ½ mile of a park, while about 6% are within ½ mile of a trail, but not a park. Those places are generally in southern Overlake and the northwestern portion of North Redmond, areas that are now accommodating or are expected to accommodate significant residential development.

### Redmond Area Parks (City and non-City owned)



Source: City of Redmond Planning Department

## 2.2: Crime Clearance Rate

City role: Significant

Proportion of crimes where investigation results in arrest and charging of a suspect.

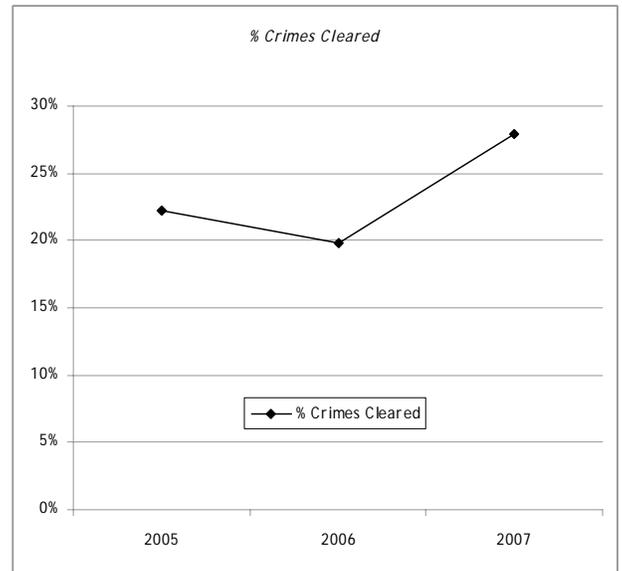
Baseline ('05): 22%  
Observed ('07): 28%  
Objective: --

Trend: n/a

The “clearance rate” is the proportion of crimes where investigation results in the arrest of suspects and their charging with the crime. The clearance rate is different than the prosecution or conviction rate, since prosecutors may decide not to prosecute a case, irrespective of the evidence gathered.

Additionally, a crime may be cleared without the arrest of any suspect if a suspect (or suspects) has been identified, but external circumstances, such as a suspect’s death, prevent arrest and charging.

In 2007 Redmond Police reported clearing 28% of the crimes listed below, versus 20% in 2006.



Source: City of Redmond Police Department

Note: Crimes tracked are homicide, rape, robbery, assault, burglary, and larceny. Motor vehicle thefts excluded for 2007 and all previous years due to data uncertainty.

## 2.3: Fire & Emergency Medical Response Times

City role: Significant

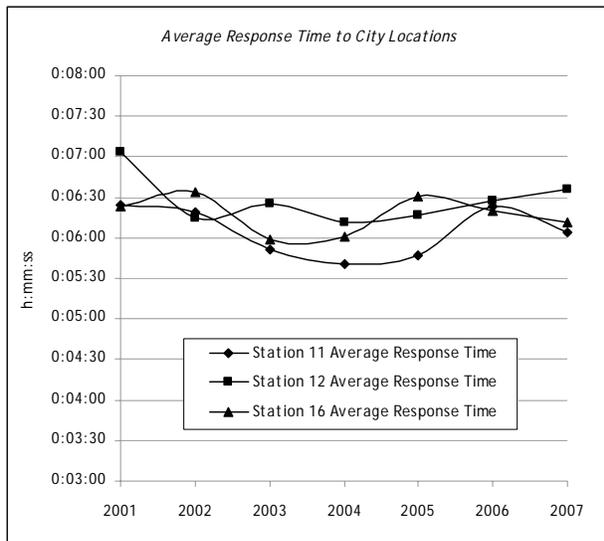
Percentage of fire and life support response times less than 5 ½ minutes (from city stations to city locations).

Baseline ('01): 40%  
Observed ('06): 41%  
Objective: 80%

Trend: ↔

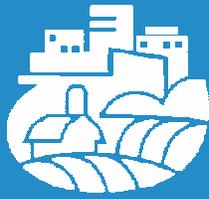
The proportion of emergencies responded to in less than 5 minutes 30 seconds fell in 2006 to 41%. Redmond's adopted standard is to respond to 80% of emergencies in less than 5 minutes 30 seconds.

Average response times in 2007 were 6 minutes 4 seconds for Station 11, 6 minutes 36 seconds for Station 12, and 6 minutes 11 seconds for Station 16.



Note: advanced life support responses included for first time in 2007.

Data source: City of Redmond Fire Department



Emphasize choices in housing, transportation, stores and services.



No apparent overall positive or negative trend.

The Redmond community values *choices*. Having choices in housing allows residents the opportunity to live in Redmond for a lifetime. Having transportation choices means being able to choose to drive, walk, use transit, or use another mode. Having choices in stores and services means being able to find daily, weekly, and occasional consumer needs within a short distance of home.

In housing, the number of homes built in any given size range remained steady in 2007 at 35%. Thirty-five percent of new single-family homes were built in the 3,000-3,499 square-foot range. Through 2022, Redmond has enough land to accommodate the projected housing need. The same is true of land for employment.

In transportation, about 70% of Redmond's dwellings were located (in 2005) within one-quarter mile of a transit stop. This will be reevaluated in 2010, as indicators like these tend to change slowly.

About two-thirds of Redmond households enjoy easy access to weekly goods and services - another indicator that will be updated in 2010.



A 1940s home in Redmond's Viewpoint neighborhood.

## GO figure

Numbers at your fingertips

How Much/Many?	Of What?	Trend
0.61	Residents per employee (2006)	↔
1	Innovative and senior housing units permitted	↓
99	Affordable dwellings permitted	↑
\$200,000	Contribution to Housing Trust Fund	↓
3	Small home demolitions	↔
2,656	Small and medium-sized licensed businesses	↑

Data for 2007 unless otherwise noted. Log on to [www.redmond.gov/intheworks/redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/redmond2022/implbenchmark.asp) for more information about the above figures

### 3.1: Housing Permits Issued by Unit Size

City role: Indirect

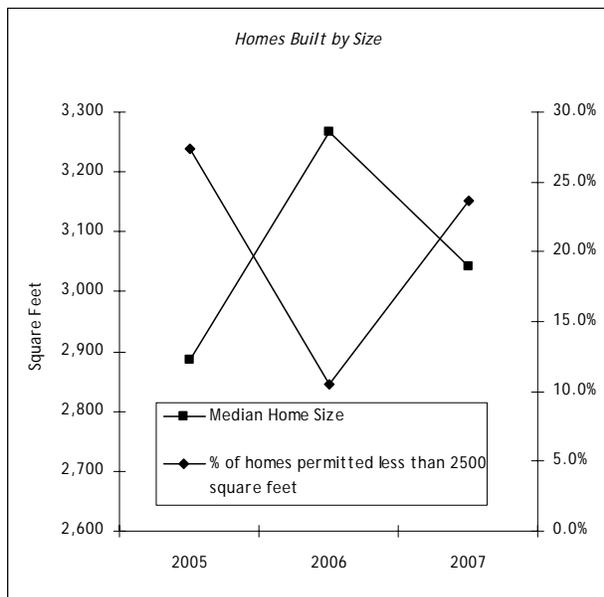
Percentage of single-family dwellings permitted that are less than 2,500 square feet.

Baseline ('05): 27%  
 Observed ('07): 24%  
 Objective: --

Trend: ↔

The median new single-family home in Redmond measured 3,065 square feet in 2007, a decrease of 104 square feet from 2006. The Redmond community values variety in home type and size. The City undertakes initiatives consistent with that goal, such as allowing cottage homes and attached single-family homes through the neighborhood planning process.

The "mode" category (the size category with the most homes) for each year since 2005 has been 3,000-3,499 square feet. The category showing the greatest change from 2006 to 2007 was the under 1,500 square feet category. There were no homes built of that size in 2006; nine were built in 2007.



Source: City of Redmond Planning Department

### 3.2: Land Capacity vs. Growth Planning Targets

City role: Direct

Surplus or deficit of land capacity to accommodate planned residential and employment growth through 2022.

#### Dwellings

Baseline ('05): 804  
 Observed ('05): 804  
 Objective ('22): >0

Trend: n/a

Land capacity analysis indicates that there is sufficient land capacity in Redmond to accommodate 804 more than the planned total of 30,387 residential dwellings by 2022.

#### Employment

Baseline ('05): 1,176  
 Observed ('05): 1,176  
 Objective ('22): >0

Trend: n/a

Land capacity analysis indicates that Redmond has sufficient land capacity to accommodate 1,176 more jobs than the planned total of 106,000 jobs by 2022.

Source: Planning Department

### 3.3: Access to Convenience Goods & Services

*City role: Significant*

*Percentage of dwelling units located within ½ mile of retail and service stores that serve daily or weekly needs.*

Baseline ('05):	63%
Observed ('05):	63%
Objective:	75%

**Trend: n/a**

In 2005, about 63% of Redmond's 22,204 dwellings were located within ½ mile (as the crow flies) of convenience goods and services.

Convenience goods and services are a collection of different types of businesses. This data includes grocery stores, dry cleaners, retail dairies such as Theo's, and Willows Run golf course.

### 3.4: Access to Transit

*City role: Significant*

*Percentage of dwelling units located within ¼ mile of a transit stop.*

Baseline ('05):	70%
Observed ('05):	70%
Objective:	90%

**Trend: n/a**

About 70% of Redmond dwellings are served by Metro or Sound Transit. North Redmond, a neighborhood currently undergoing significant residential development, is relatively underserved compared to the rest of the City.



Centers: support vibrant concentrations of retail, office, service, residential, and recreational activity in Downtown and Overlake

↔ No apparent overall positive or negative trend.



A National Night Out gathering at The Village at Overlake Station

The success of Redmond’s Downtown and Overlake urban centers depends on factors including business success, attractive residential living, a transportation system that moves people to where they want to go, and an abundance of recreational opportunities.

An “urban center” is simply a defined geographic area within a jurisdiction that is the focus of urban development. Redmond’s urban centers are Downtown and Overlake.

In 2006 - the most recent year for which data is available - Overlake employment continued an upward trend, while Downtown employment appears to have decreased; 2007 data, which would help put 2006 Downtown data into context, is not yet available. Overall urban center employment has grown each year since 2000, from 37,428 to 50,758 in 2006.

Redmond’s urban centers are growing about as fast as expected, with residential lagging slightly behind commercial development. On the public side, about two-thirds of the funds allocated to capital projects in 2007 in Redmond’s urban centers were spent.

Public transit service to and from Redmond’s urban centers was provided at similar levels in 2007 as 2006. Service from Downtown Redmond to Downtown Seattle is approaching target frequency (five minutes); three of four key travel times to/from the Overlake Transit Center have been met.

## GO figure

Numbers at your fingertips

How Much/Many?	Of What?	Trend
10,012	Estimated jobs in Downtown Redmond (2006)	↔
40,746	Estimated jobs in Overlake Urban Center (2006)	↑

Data for 2007 unless otherwise noted. Log on to [www.redmond.gov/intheworks/redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/redmond2022/implbenchmark.asp) for more information about the above figures

## 4.1: Proportion of City's Growth Located in Centers

City role: Significant

Ratio of proportion of dwellings and commercial floor area permitted in centers to amount expected given growth allocation forecasts.

### Residential

Baseline ('05): 1.0  
Observed ('07): 0.9  
Objective: 1.0

Trend: ↓

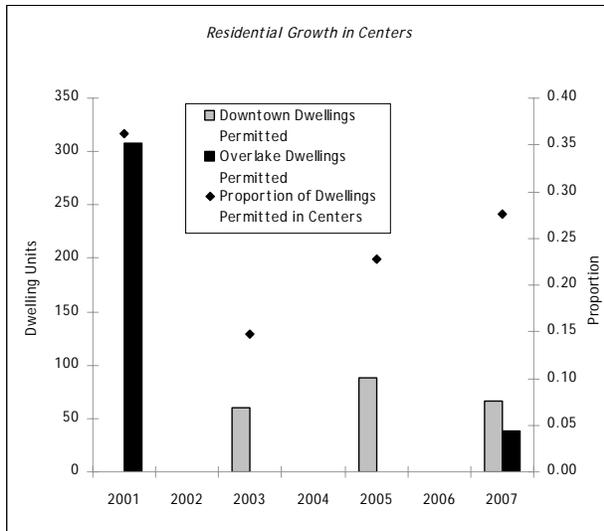
In 2006 and 2007 Redmond permitted 66 homes in its Downtown urban center and 38 in the Overlake urban center. Over the same period, about 665 new homes were built citywide. The City plans to accommodate about 3,500 new homes in the Downtown and Overlake urban centers between now and 2022.

### Commercial

Baseline ('05): 1.0  
Observed ('07): 1.0  
Objective: 1.0

Trend: ↔

Since 2005 Redmond's centers experienced commercial growth of about 738,000 square feet. The City plans to accommodate about two million additional square feet of commercial space in its urban centers between now and 2022.



Data source: Planning Department

## 4.2: CIP Completion in Centers

City role: Direct

Ratio of dollars expended on CIP projects in Centers to expected costs per adopted budget documents.

Baseline ('07): 0.67  
Observed ('07): 0.67  
Objective: 1

Trend: n/a

This indicator measures how much of what was budgeted for capital projects in Redmond's centers was spent.

The City expects to accommodate a significant portion of its residential and commercial growth in the Downtown and Overlake urban centers. In order successfully achieve this, the City must serve existing and future needs in this area by providing adequate infrastructure. For example, the City plans to update its sanitary sewer and stormwater infrastructure in the Downtown over the next few years.

In 2007, about two-thirds of the capital budget for projects in Downtown and Overlake was spent that same year.

Source: Public Works Department

### 4.3 Downtown Transit

*City role: Indirect*

Number of travel time and service frequency targets met for regional transit connections to/from Downtown

#### Travel Time Targets Met

Baseline ('03): 2	Trend: ↔
Observed ('07): 2	
Objective ('22): 4	

#### Service Frequency Targets Met

Baseline ('03): 1	Trend: ↔
Observed ('07): 1	
Objective ('22): 4	

Transit from Downtown to:				
	Downtown Seattle	Bellevue Transit Center	University District (Seattle)	Downtown Kirkland
Travel Time (fastest)	35	25	<i>25+</i>	<i>15</i>
Service Frequency (best)	10	25	10	<i>30</i>
Route #	545	220, 232	545*	248

\*With one transfer or ½-mile walk

*Achieved targets are bolded and italicized.*

Bus service from Downtown Redmond to key regional centers remained about the same during 2007. In early 2008, Sound Transit increased midday service frequency on the popular 545 route to/from Downtown Seattle. Also in early 2008 Sound Transit discontinued the 540 route between Redmond and Kirkland; Metro replaced that service with route 248, which serves the Avondale, Downtown Redmond, Rose Hill, and Downtown Kirkland areas.

Source: Metro Transit

### 4.4 Overlake Transit

*City role: Indirect*

Number of travel time and service frequency targets met for regional transit connections to/from the Overlake Transit Center.

#### Travel Time Targets Met

Baseline ('03): 1	Trend: ↑
Observed ('07): 3	
Objective ('22): 4	

#### Service Frequency Targets Met

Baseline ('03): 2	Trend: ↑
Observed ('07): 3	
Objective ('22): 4	

Transit from Overlake to:				
	Downtown Seattle	Bellevue Transit Center	University District (Seattle)	Downtown Kirkland
Travel Time (fastest)	25	15	<i>15+</i>	25
Service Frequency (best)	10	<i>10</i>	<i>10</i>	30
Route #	545	564/565	545*	245

\*With one transfer or ½-mile walk

*Achieved targets are bolded and italicized.*

Bus service from the Overlake Transit Center to key regional centers remained largely unchanged in 2007. As noted at left, Sound Transit increased midday service on the 545 to/from Downtown Seattle.

Source: Metro Transit



Nintendo of America headquarters in Overlake

Redmond is the third-largest employment center in King County, behind Seattle and Bellevue. The Puget Sound Regional Council estimates Redmond’s 2006 employment at 81,814, with the services sector accounting for 55,337 of the jobs. Redmond accounts for 4.82% of the four-county region’s jobs - more than expected given growth allocation forecasts.

Other measures of economic vitality include vacancy, tax receipts, and income/poverty levels. Those figures are all included in the table at right. In 2007, sales tax revenues were \$18.8 million while property taxes were \$12.0 million exclusive of payments toward bonds. Vacancy rates for office and flex/tech space are falling, while vacancy rates for warehouse space is stable.

## GO figure

Numbers at your fingertips

How Much/Many?	Of What?	Trend
967	New businesses licensed	↔
\$30.9 million	Sales and property tax receipts	↑
3.1%	Eastside retail vacancy rates	↔
5.0%	Redmond office vacancy rates	↓
16.0%	Eastside flex/tech vacancy rates	↓
7.4%	Eastside warehouse vacancy rates	↓
\$67,338	Projected King County median income (nominal)	↑
5.03%	LWSD students living in poverty (2005)	↔

Data for 2007 unless otherwise noted. Log on to [www.redmond.gov/intheworks/redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/redmond2022/implbenchmark.asp) for more information about the above figures

## 5.1: Share of Regional Employment

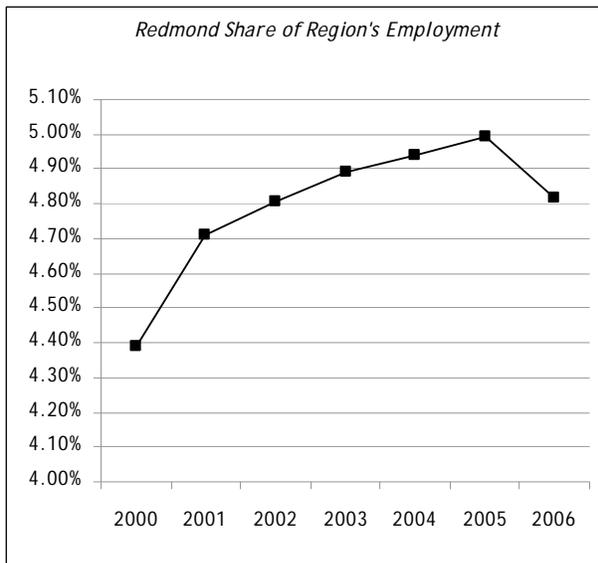
City role: Significant

The percentage of jobs in the four-county region (King, Pierce, Snohomish, and Kitsap) located in Redmond.

Baseline ('03): 4.30%  
Observed ('06): 4.82%  
Objective ('22): 4.68%

Trend: ↔

Redmond plans to accommodate 106,000 jobs in 2022. Given regional growth forecasts, those 106,000 jobs would represent 4.68% of the four-county (King, Pierce, Snohomish, and Kitsap) regional total in 2022. In 2006, Redmond accounted for 4.82% of the estimated regional employment total of about 1.7 million jobs. In 1990 Redmond jobs accounted for 2.26% of the regional total. That figure reached a peak-to-date of 5.00% in 2005.



Source: Planning Department, Washington State Office of Financial Management

## 5.2: Licensed Businesses

City role: Indirect

Net change in number of businesses licensed to operate in Redmond.

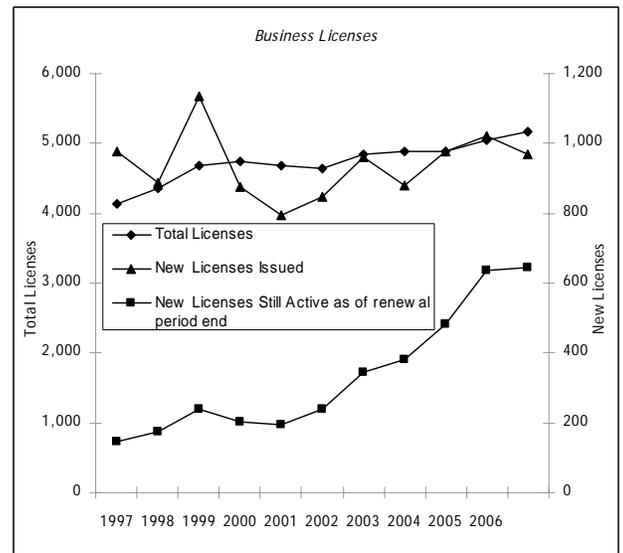
Baseline ('97): 4,145  
Observed ('07): 5,175  
Objective: --

Trend: ↑

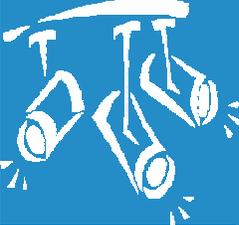
In 2007 Redmond added 967 new businesses, of which 646 remained active as of the end of the license renewal period in 2008. Overall, 5,175 businesses are licensed to operate in Redmond.

Note that the term "new" business includes businesses that were previously operating but were unlicensed, and those that underwent a change of ownership.

New business retention has increased every year since 2001; and the total number of licensed businesses has increased nine of the past ten years.



Source: Redmond Business License Office



Promote a variety of community gathering places and diverse cultural opportunities

↑ Overall positive trend.



Two Senior Center patrons share a conversation

Redmond celebrates its community with two large annual festivals: winter's RedmondLights and summer's Derby Days. Throughout the year people in Redmond have many opportunities to experience art through eyes, ears, and other senses. City-sponsored exhibitions and performances were attended by an estimated 47,797 in 2007 - up from 15,000 in 2005 and 24,000 in 2006.

## GO figure

*Numbers at your fingertips*

How Much/Many?	Of What?	Trend
47,797	Attendees of arts performances and exhibitions	↑

*Data for 2007 unless otherwise noted. Log on to [www.redmond.gov/intheworks/redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/redmond2022/implbenchmark.asp) for more information about the above figures*

## 6.1 Large Event Attendance

City role: Significant

Estimated or actual attendance at Derby Days and Redmond Lights

Baseline ('01): 7,500  
Observed ('07): 18,000  
Objective: --

Trend: ↑

Summer's Derby Days bicycle race is the oldest of its kind in the United States, beginning in 1939.

RedmondLights, a celebration of holiday traditions, encompasses a series of events from late November through early January.

Event organizers note that weather dampened attendance at RedmondLights 2007.

### Event Attendance

Year	Derby Days	RedmondLights
2001	4,000	3,500
2002	5,000	3,500
2003	5,000	4,000
2004	6,000	6,000
2005	8,000	10,000
2006	10,000	8,000-10,000
2007	10,000	8,000

Source: Parks Department

## 6.2 Enrollment in Recreational and Cultural Programs

City role: Significant

Total enrolled in City recreational and cultural programs by age group, and description of non-City recreational opportunities.

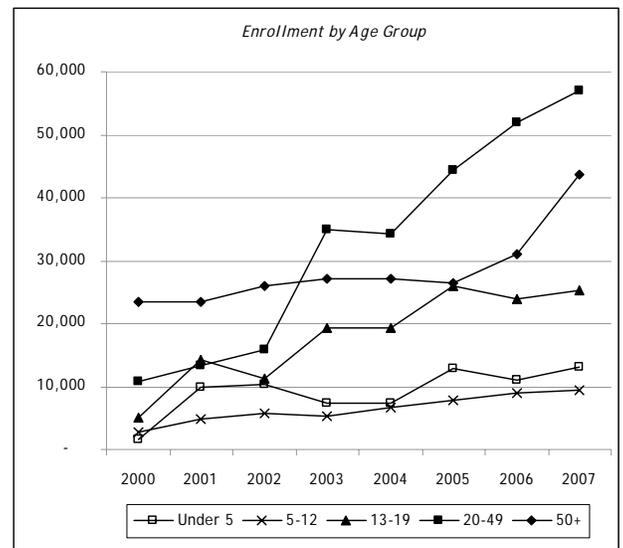
Baseline ('00): 43,692  
Observed ('07): 148,164  
Objective: --

Trend: ↑

Since 2000, Redmond recreation program enrollment has increased each year. City-sponsored recreation programs include sports, fitness, adaptive recreation, outdoor, preschool, teen, and senior center programs.

Senior Center program participation data has been restated due to a change in methodology. This did not affect the upward trend.

Of course, Redmond residents and those who work in Redmond participate in a variety of non-city-sponsored recreational activities as well that range from team sports to fine arts performances.



Source: Parks Department



Provide convenient, safe and environmentally friendly transportation connections within Redmond, and between Redmond and other communities, for people and goods

↔ No apparent overall positive or negative trend.



NE 116<sup>th</sup> Street in North Redmond features vehicle lanes, bike lanes, a sidewalk, a soft surface trail, and ample greenery.

**Transit:** Ridership on Metro routes increased by 13% in 2007, and has increased at about the same rate since 2003. Ridership on Sound Transit (ST) routes grew 3% in 2007. Service is improving, with 11 of 15 key local routes being served at least 18 hours each weekday; two of five local service frequency targets have been met. In 2008 Redmond began receiving *Transit Now* service, approved by voters in 2006, and increased midday service on the popular ST 545 to Downtown Seattle. Regional transit service is improving between the Overlake Transit Center and regional destinations.

**Traffic:** Peak hour traffic did not increase citywide between 2000 and 2006. Since 1996, average daily traffic has increased most significantly (10-20%) in Northeast and Southeast Redmond, while decreasing about 5% in Grass Lawn and remaining steady in Downtown.

**Safety:** After increasing in 2006, vehicle collisions and collisions involving pedestrians or bicyclists decreased in 2007.

**Pedestrian & Bicycle Environments:** Downtown features the most pedestrian-friendly environment in Redmond, while more extensive improvements will be required to bring the Overlake Village area up to Transportation Master Plan standards for pedestrian supportiveness. About half of the city's 2022 bicycle system priorities are constructed.

**Mode Split:** Approximately 31% percent of commuters chose an alternative to driving alone to work in 2007, versus 28% in 2005 and 25% in 2003.

## GO figure

*Numbers at your fingertips*

How Much/Many?	Of What?	Trend
7,742	Students riding the bus to school	n/a
831	Traffic collisions	↔
24	Collisions involving pedestrians	↔
7.1%	Traffic growth for selected intersections since 1996 ('06)	↔
31%	AM commuters traveling by non-single occupancy vehicle	↑

*Data for 2007 unless otherwise noted. Log on to [www.redmond.gov/intheworks/redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/redmond2022/implbenchmark.asp) for more information about the above figures*

**7.1 Concurrency**  
*City role: Significant*

*Ratio of transportation facility supply to transportation facility demand.*

Baseline:	TBD	Trend: TBD
Observed:	TBD	
Objective:	1	

The City is currently developing a plan-based concurrency system. What this means is that the City will track its funding of transportation facilities versus the pace of growth in Redmond.

The objective is to keep funding for transportation facilities and pace of growth in balance.

*Source: Public Works and Planning Departments*

**7.2 Completion of 2022 Transportation Facilities Plan**  
*City role: Direct*

*Percentage of dollars spent on projects in the 2022 Transportation Facilities Plan compared to total anticipated 2022 TFP project costs.*

Baseline ('05):	5%	Trend: ↑
Observed ('07):	15%	
Objective ('22):	100%	

A functioning transportation system is critical to Redmond's quality of life and economic vitality. Investment in transportation in Redmond includes the obvious, such as lane paving and sidewalk extensions. It also includes unseen projects like signal synchronization and planning for the undergrounding of utilities.

This indicator helps determine the extent to which the Redmond is achieving the transportation network envisioned to exist in 2022. Projects are constructed by the City and also by developers. For example, the developer-funded improvements to 188<sup>th</sup> Avenue NE account for over 20% of the 2022 TFP dollars spent to date.

*Source: Public Works Department*

### 7.3: Metro & Sound Transit Route Ridership in Redmond

City role: Indirect

Average weekday boardings for Metro and Sound Transit service in Redmond.

#### Metro

Baseline ('03): 2,296  
Observed ('07): 3,660  
Objective ('22): 4,133

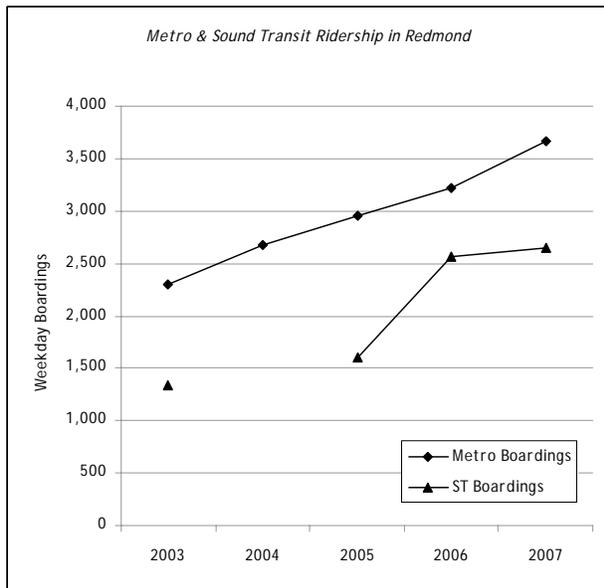
Trend: ↑

#### Sound Transit

Baseline ('03): 1,133  
Observed ('07): 2,649  
Objective ('22): 2,399

Trend: ↑

Ridership on Metro and Sound Transit in Redmond increased by 13.5% and 3.3%, respectively. Ridership has increased each year since 2003.



Source: Metro Transit

### 7.4: Service Hour Targets for Local Transit

City role: Indirect

Number of local service hour and connection frequency targets met.

Baseline ('04): 5  
Observed ('07): 11  
Objective ('22): 15

Trend: ↑

The inception of routes 221 (Education Hill to Eastgate) and 248 (Avondale to Kirkland) have increased service between the Northeast Redmond area and local destinations. Metro route 248 replaced the Redmond-Kirkland link formerly provided by Sound Transit route 540.

Service to and from the Overlake Park & Ride and Northeast Redmond is least developed; service between the two does not exist.

Local Destination Service Hours					
to/from:	Redmond Town Center	Northeast Redmond	Overlake Transit Center	Overlake Park & Ride	Bear Creek Park & Ride
Downtown Transit Center	<b>19</b>	<b>18</b>	<b>19</b>	<b>18</b>	<b>19</b>
Route #	545	248	545	253	545
Redmond Town Center	--	<b>18</b>	<b>19</b>	14	<b>19</b>
Route #	--	248	545	253	545
Northeast Redmond	--	--	16	0	0
Route #	--	--	221	--	--
Overlake Transit Center	--	--	--	12	<b>19</b>
Route #	--	--	--	249	545
Overlake Park & Ride	--	--	--	--	14
Route #	--	--	--	--	253

Target service hours = 18; bolded indicates target met  
Routes 248 and 221 debuted in February 2008

## 7.5: Connection Frequency Targets for Local Transit

City role: Indirect

Number of local service hour and connection frequency targets met.

Baseline ('03): 0  
Observed ('07): 2  
Objective ('22): 5

Trend: ↑

Service frequency to/from Redmond's major transit centers to other areas in the city is improving. Service from the Overlake Park & Ride to/from the Overlake Transit center exists but does not meet target frequency and is somewhat circuitous. Better service exists for those willing to walk from transit stops on 156<sup>th</sup> Avenue NE to the Overlake Park & Ride area on 152<sup>nd</sup> Avenue NE.

Local Destination Service Frequency				
to/from:	Overlake Transit Center	Overlake Park & Ride	Northeast Redmond	Redmond Town Center
Downtown Transit Center	<b><i>10</i></b>	25	30	<b><i>10</i></b>
Route #	545	253	221	545
Overlake Transit Center	NS	30-60	NS	NS
Route #	--	249	--	--

Target frequency = 15 minutes; bold and italicized indicates target met. NS = no standard. Route 221 debuted in February 2008.

Source: Metro Transit

## 7.6 PM Peak Hour Vehicle Miles Traveled (VMT)

City role: Indirect

Number of vehicle miles traveled during the afternoon (PM) peak hour on Redmond arterials, based on computer modeling.

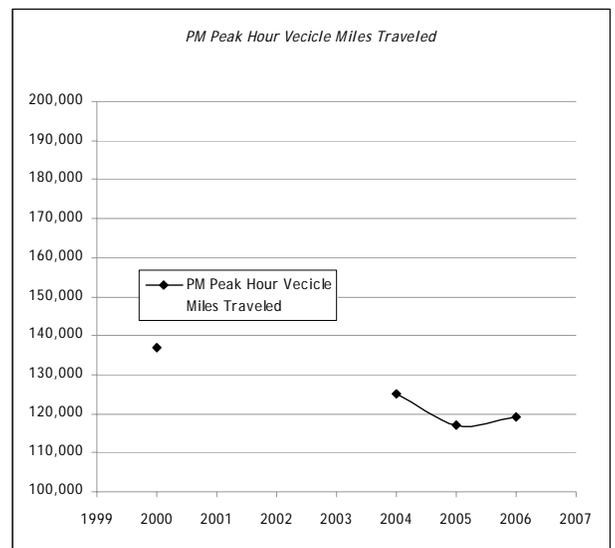
Baseline ('00): 137,000  
Observed ('06): 119,000  
Objective ('22): 176,000

Trend: ↔

One "vehicle mile of travel" (VMT) represents one vehicle traveling one mile within the City on the Redmond arterial street network (including state routes). This measure cannot be directly observed or counted and thus must be estimated from other data. The estimate is for an average PM peak hour. It is obtained most readily by running the most recent update of the Bellevue-Kirkland-Redmond (BKR) traffic model.

VMT is the best variable for measuring trends in the amount of vehicular traffic in Redmond. It is also utilized in estimating air pollution, congestion and other dependent variables.

Variation between the 2000 base and 2005 and 2006 data reflect variations in the street network included in the model. This measure was updated using the latest available model data which represents 2006 conditions.



Source: Public Works Department

## 7.7: Pedestrian Environment

City role: Direct

Percentage of pedestrian environment designed to "pedestrian supportive" standards along multimodal corridors, in Overlake Village, and Downtown.

### Multimodal Corridors (% Supportive or Better)

Baseline ('07): 5%	Trend: n/a
Observed ('07): 5%	
Objective ('22): 100%	

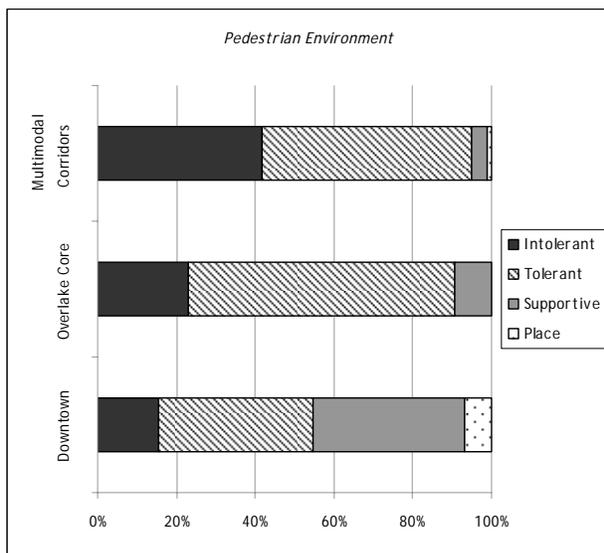
### Overlake Village (% Supportive or Better)

Baseline ('07): 9%	Trend: n/a
Observed ('07): 9%	
Objective ('22): 100%	

### Downtown (% Supportive or Better)

Baseline ('07): 45%	Trend: n/a
Observed ('07): 45%	
Objective ('22): 100%	

The City has set objectives for improvements in its pedestrian environment. The highest priorities are the two urban centers- Downtown and Overlake, and commercial portions of multi-modal corridors: pedestrian environments in these areas should be 100% "supportive" or "place" by 2022. Citywide the objective is to reach 100% "tolerant" or better pedestrian environments.



Source: Public Works Department

## 7.8: Bicycle Environment

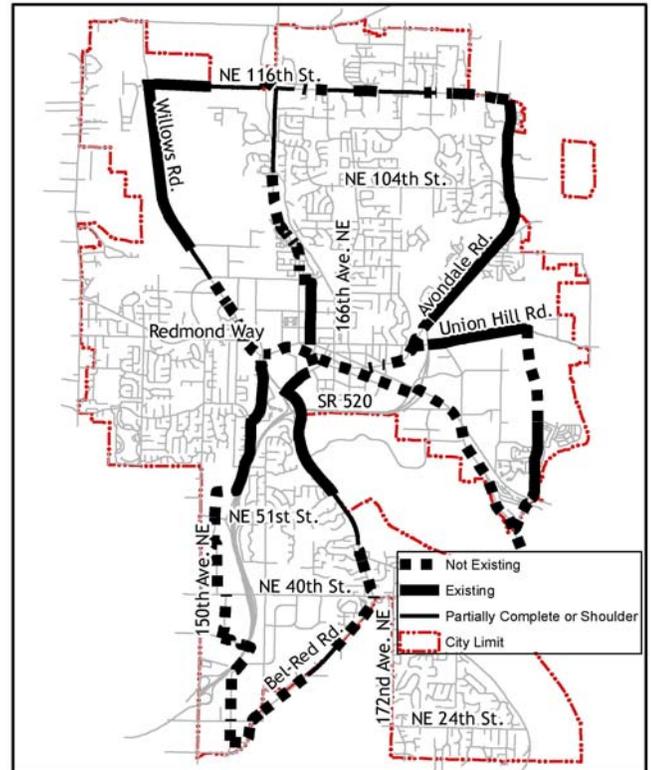
City role: Direct

Percentage of 2022 Bicycle System Priorities completed by mileage.

Baseline ('07): 51%	Trend: n/a
Observed ('07): 51%	
Objective ('22): 100%	

Redmond's Bicycle System Plan (chapter 5B of the Transportation Master Plan) identifies primary bicycle corridors, secondary bicycle corridors, and priorities for completion by 2022. Below is a map of the 2022 priority areas - 51% of bicycle system mileage targeted to be complete by 2022 is now complete.

In 2007 the City completed bicycle facilities along in Southeast Redmond along SR-202 and NE 65<sup>th</sup> St., in Overlake along 150<sup>th</sup> Ave. NE, and in Grass Lawn along Old Redmond Road.



Source: Public Works Department

## 7.9: Status of Three-Year Priority Action Plan

City role: Direct

Status of actions scheduled to begin in 2005-07  
(from Transportation Master Plan, chapter 9).

Complete:	18	53% of total
In Progress:	13	38% of total
Future:	3	9% of total

The Three-Year Priority Action Plan Status Report shows Redmond's progress toward completing transportation studies and construction projects that the City identified in its 2005 Transportation Master Plan. Each of the four sections included different kinds of projects: ordinances, studies/plans, design projects, and construction projects. Projects in the "Design Only" section are considered complete when design is complete whereas projects under the "Construction" section are considered complete when construction is complete.

	Action	Status as of March 2008
<b>1. ORDINANCE AND COUNCIL ACTIONS</b>		
1.a	TMP Adoption/Update Transportation Element	Complete
1.b	Concurrency Management	<i>Study &amp; Update Underway</i>
1.c	Business Tax Extension	Complete
1.d	Impact Fee Ordinance Update	2007 Update Complete, 2008 Update Underway
<b>2. STUDIES AND PLANS</b>		
2.a	Downtown HCT Corridor/Station	Complete
2.b	Impact Fee Update	<i>Update Underway</i>
2.c	Overlake Plan	Phase I Complete, Phase II Underway
2.d	Adequate Maintenance	<i>Update Underway</i>
2.e	Street Design Standards	<i>Update Underway</i>
2.f	Targeted Safety Program	Complete
2.g	Union Hill/Novelty Hill Network	<u>Future (Starts 2008)</u>
2.h	Local Transit Service Study	<u>Future (Starts 2008)</u>
2.i	2006 Mobility Report Card	Complete
2.j	Freight and Goods Study	<i>Study Underway</i>
2.k	North South Study - Willows North	<i>Study Underway</i>
<b>3. DESIGN ONLY</b>		
3.a	164 <sup>th</sup> Extension Across RR Right-of-Way	<i>Study Underway</i>
3.b	Design Downtown Couplet Conversion (Downtown East-West Corridor Study)	<i>Study Underway</i>
3.c	West Lake Sammamish Parkway	<i>In Design</i>

3.d	Red-Wood Road	Complete
3.e	BNSF Corridor	<i>Study Underway for Downtown Section</i>
3.f	172 <sup>nd</sup> Extension	Complete
<b>4. CONSTRUCTION PROJECTS</b>		
4.a	SR 520 Bikeway Connection to Sammamish River Regional Trail	Complete
4.b	156th Ave NE Sidewalk Improvements from NE 59th St to NE 61st St	Complete
4.c	Union Hill Rd Phase II from Avondale Rd to 178 <sup>th</sup> PI NE	<i>Construction Summer 2008</i>
4.d	NE 116th St Phase I	Complete
4.e	Redmond Way/NE 76 <sup>th</sup> St. Intersection Modifications	Complete
4.f	East Lake Sammamish Pkwy Intersection Improvements	<i>Construction Spring 2008</i>
4.g	NE 83rd St Improvements from 160th Ave NE to 161st Ave NE	Complete
4.h	Old Redmond Rd Improvements from 132 <sup>nd</sup> Ave. NE to 140 <sup>th</sup> Ave. NE	Complete
4.i	Redmond Intelligent Transportation System Phase I (Overlake)	Complete
4.j	Redmond Intelligent Transportation System Phase II (Redmond Way)	Complete
4.k	NE 85 <sup>th</sup> St. Re-channelization from 156 <sup>th</sup> Ave. NE to 164 <sup>th</sup> Ave. NE	Complete
4.l	164 <sup>th</sup> Ave NE Re-channelization from NE 80 <sup>th</sup> St to NE 87 <sup>th</sup> St	<u>Future</u>
4.m	Bear Creek Parkway Extension	<i>Construction Summer 2008</i>

Source: Public Works Department



Remain a community of good neighbors, working together and with others in the region to implement a common vision for Redmond's future

↔ No apparent overall positive or negative trend.



Redmond High School students participate in Youth in Government Day

Redmond's strength is its citizenry, which includes not only those who live here but those who own businesses and work here. This goal measures less concrete concepts like working together and remaining good neighbors.

Two indicators that capture different parts of the goal are volunteer efforts and the City's online permit system. The number of Parks & Recreation Department, Police Department, and Natural Resources division volunteer hours rose to more than 36,800 hours in 2007. Of course, that represents just a small portion of the total volunteer work that occurs in the Redmond community.

Redmond's online permit system is one way that city government makes an effort to better serve its customers. Making permit application a trip-free task saves at least one trip to City Hall and the trip's associated resources. Use of the system dipped slightly in 2007; expansion is planned in 2008.

The Human Services Division is currently developing a five-year strategic plan. As part of this process, the relevant indicators included in this report are being reviewed and are likely to be updated to better reflect the human services needs facing Redmond residents.

## GO figure

*Numbers at your fingertips*

How Much/Many?	Of What?	Trend
\$12,442	Matching grants awarded through Neighborhood Matching Grant program	↔
\$10.40	Per capita dollars to human services	↔
0 acres	Potential annexation area annexed to Redmond	↔
4.2 million	Visits to <a href="http://www.redmond.gov">www.redmond.gov</a>	↔

*Data for 2007 unless otherwise noted. Log on to [www.redmond.gov/intheworks/redmond2022/implbenchmark.asp](http://www.redmond.gov/intheworks/redmond2022/implbenchmark.asp) for more information about the above figures*

## 8.1: Volunteer Efforts

City role: Significant

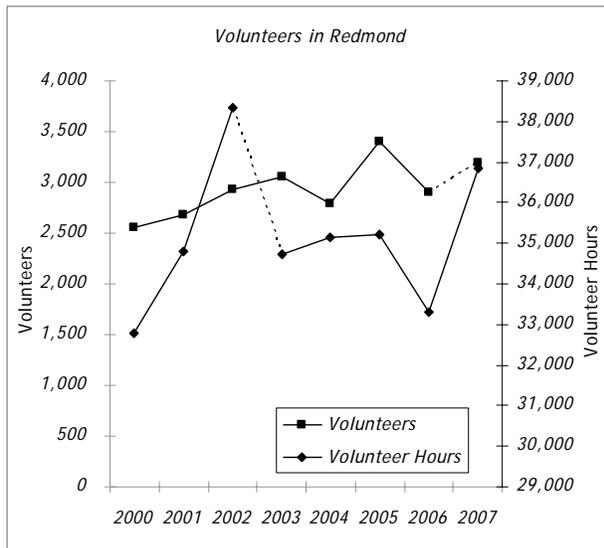
Number of volunteer hours logged as part of major City-organized volunteer efforts (e.g., Arbor Day project, Senior Center programming).

Baseline ('00): 32,768  
Observed ('07): 36,842  
Objective: --

Trend: ↔

The Redmond community volunteers its time in a wide variety of capacities, sharing time, knowledge, and skills. Within city government, the Parks and Recreation Department, Police Department, and Natural Resources division together relied on almost 37,000 hours of community volunteering to help achieve their respective missions.

Parks and Recreation Department volunteers lend their time to a wide variety of activities, indoor and outdoor, with the young and young at heart. Natural Resources volunteers participate in a variety of habitat restoration projects. The Police Department's chaplain is a volunteer; volunteers also staff the Town Center substation, and provide parking enforcement services.



Note: Natural Resources volunteer hours reported first in 2003, and volunteer count reported first in 2007.

Source: City of Redmond Parks, Public Works, and Planning Departments

## 8.2: Online Permits

City role: Direct

Percentage of permits issued online as a percentage of permits available to be issued online.

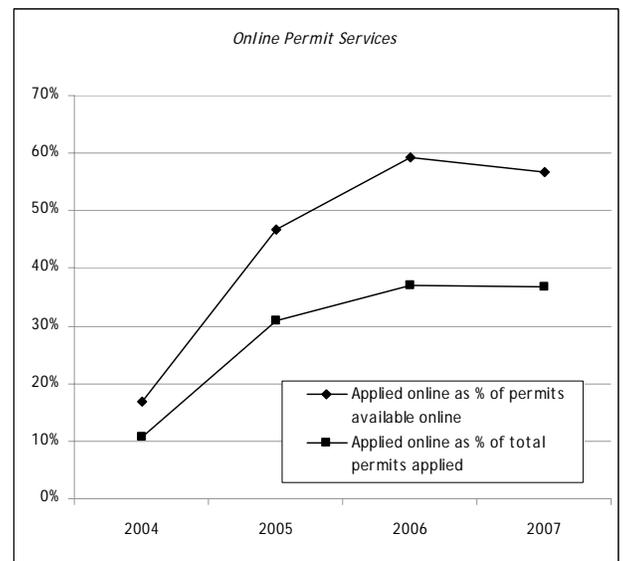
Baseline ('04): 17%  
Observed ('07): 57%  
Objective: --

Trend: ↔

In 2007, total use of the online permit system grew, from 2,666 in 2006 to 2,845 online permit applications. Online permit applications as a percentage of online-available applications decreased slightly, as shown in the graph below. For the second consecutive year, more than half of all permits - 2,845 of 5,024 - applied for in categories that are available for online permitting were processed online. Note that some electrical, mechanical, and plumbing permits (those categories available online) do require plan review, and so are not eligible for online processing.

In 2008 the City expects to add sign permits and fire "quick start" permits to the online system.

The online permit system saves Development Services Center customers a trip to City Hall, reducing time and monetary costs.



Source: Information Services, Planning Department

## IMPLEMENTATION ACTIONS - SUMMARY

This section lists Comprehensive Plan implementation actions for ten years beginning January 1, 2006. Each action derives from an element of the Comprehensive Plan or City Council recommendation from its 2004 strategic plan. The list focuses on actions stemming from policies updated in the last major update of the Comprehensive Plan (2004). Actions are organized by goal area. Readers will be able to see what actions the City has planned or undertaken in order to make progress toward achieving

Redmond's goals. At the time of publication (April 2008), 35 short-term actions were complete, 35 were underway (including those partially complete), 9 were planned or targeted, 15 were ongoing, and 1 was not planned or targeted for the 2006-07 period. The City will assess progress on these actions at the beginning of each year. The action list will be updated as actions are completed and as new actions arise as a result of Comprehensive Plan updates.

<i>Implementation Action</i>	<i>Status</i>	<i>Short-term 2006-07</i>	<i>Medium-term 2008-10</i>	<i>Long-term (5-10 yrs.) 2011-15</i>	<i>Source</i>	<i>Indicator</i>
<b>Conserve</b>						
Complete Watershed Action Plans for City watersheds	Downtown substantially complete - first of six sub-basin retrofit projects built; study of Overlake area watershed underway	X	X		NE-65	Stream Water Quality
Develop and establish a shoreline implementation program	Awaiting Department of Ecology certification	X	X		NE-68	Stream Water Quality
Identify and prioritize stream daylighting opportunities throughout the City	Identified projects prioritized and added to CIP as appropriate	X	X		NE-68	Stream Water Quality
Identify locations where regional stormwater detention and treatment is feasible	Identification complete; design underway for one facility	X			UT-39	Stream Water Quality
Update stream and wetland maps to reflect the most current and most accurate available data	Stream map complete; wetland data not yet digitized	X	X		NE-12, Introduction	Stream Water Quality

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Review and update as needed stormwater pond design standards to minimize adverse environmental impact while ensuring high quality aesthetic design	Design specifications under review	X	X		UT-13	Stream Water Quality
Develop regulations that allow modification of street design standards when development incorporates the benefits of natural stormwater detention systems	Completed 2006: implemented in Stormwater Technical Notebook and neighborhood planning	X			UT-44	Stream Water Quality; Land Capacity vs. Growth Planning Targets
Develop a strategy for maintaining Leary Way as a "green gateway"	Completed 2006	X			DT-61	
Evaluate City practices regarding the conservation of natural resources, and update as needed	Ongoing		X		NE-2, 3, 5 UT-7	Water Consumption; Waste & Recycling; Clear Air & Water (survey)
Establish a wetland mitigation banking program	First wetland mitigation bank in Redmond under review		X		NE-60	Environmentally Sensitive Urban Development
Develop a "green infrastructure" map for collecting and organizing data on Redmond's open spaces so that the City can manage them, reviewing and updating management plans and policies as needed	Underway	X	X		NE- Intro- duc- tion	Land for Open Space vs. Urban Development; Urban Center Open Space
Develop a strategy for converting appropriate City vehicles to alternative fuels	Fleet undergoing conversion as appropriate; Maintenance & Operations Center switched to biodiesel in 2007	X			NE-2, UT-69, Council	Clear Air & Water (survey)
Update TDR regulations, including removal of restriction on the percentage of development rights that can move to any one neighborhood	Completed 2007	X			LU-19	TDR Program Activity
Review regulations and building codes and update as needed, promoting build green and low impact development	Underway	X	X		NE- 9,10, UT-7	Environmentally Sensitive Urban Development

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Evaluate the City's current outreach efforts with the community on environmental issues, and update as needed.	Efforts continuing	X	X		NE-7 Council	Clear Air & Water (survey)
Develop a policy of City environmentally supportive practices	Completed 2005	X			NE-2,3, Council	Clear Air & Water (survey)
Complete development of the implementation elements for the wellhead protection program	Most implemented, underway, or complete. Several in development.	X	X		NE-33, LU-52	Clear Air & Water (survey)
Review City regulations related to gravel and mining operations to determine if updates are needed			X		LU-54	Clear Air & Water (survey)
Periodically update all critical area maps to include, as feasible, the City's Potential Annexation Areas and to reflect more accurate data as it becomes available	Completed as City gains information on large pieces of land		X	X	NE-12, Introduction, A-12	Clear Air & Water (survey)
Character						
Identify and build 10 new neighborhood pedestrian connections, developing sidewalks, trails and other pathways	Underway in neighborhood and park planning processes	X	X		CC-23, Council	Park and Trail Inventory
As part of a comprehensive wayfinding program, identify non-road pedestrian routes, trail connections, and shoreline areas	Downtown Pedestrian System complete; trail master planning continues	X			PR-42,43, CC-23	Park and Trail Inventory
Set standards for Downtown streetscapes to promote aesthetic appeal and reinforce the identity of each district	Completed 2006		X		DT-31	Street Trees; Pedestrian Friendliness (survey)
Update functional plans (utilities, etc.) to carry out the Comprehensive Plan updates, including planning for 30 years of growth, especially for Redmond's centers	Underway; will enter medium term	X	X		CF-5, DT-7, LU-45	

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Periodically meet with school district officials to ensure that Redmond retains an environment conducive to exceptional K-12 education, as well as to identify barriers to, and opportunities for, enhancing K-12 education	Meetings occur periodically				EV-11	Graduation Rates
Based on community input gathered through the neighborhood planning process, implement new features in existing or new City parks for the purpose of community-building and enhancing park amenities.	Ongoing through neighborhood and park planning processes				PR-14, NP-3	Park Amenities
Review and update development regulations related to community character as needed, including: 1) building and site design to promote safe environments and superior urban design, 2) landscape standards, 3) standards to encourage maintenance of the City's green character, and 4) sign code	Underway, particularly through neighborhood plans		X		CC-18, 21, 22	Crime Statistics; Environmentally Sensitive Urban Development
Review development regulations and design standards for Downtown Districts and update as necessary	Completed 2006	X			DT- several poli- cies	Pedestrian Friendliness (survey)
<b>Choices (housing, transportation, services)</b>						
Develop a process to promote awareness of potential impacts among residents considering a home near manufacturing areas	Completed 2007	X			LU- 12,13	Land Capacity vs. Growth Planning Targets
Update zoning regulations (such as Residential, Neighborhood Commercial, Business Park, Overlake zones, and Manufacturing) as needed for consistency with Comprehensive Plan update, particularly the land use designation policies	Underway; others to be considered as part of general RCDG update	X	X		LU Several poli- cies	Land Capacity vs. Growth Planning Targets
Review and update regulations as needed to encourage redevelopment where suitable	Completed 2007 through Overlake Neighborhood Plan update	X			LU-5	Land Capacity vs. Growth Planning Targets

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Update other land use-related regulations as needed for consistency with the Comprehensive Plan updates	Underway; others to be considered as part of general RCDG update	X			LU-general	Land Capacity vs. Growth Planning Targets
Update utility related regulations and codes as needed to be consistent with Comprehensive Plan updates	Targeted 2007; will enter medium term	X	X		UT	Land Capacity vs. Growth Planning Targets
Consider updates to permitted use regulations to provide more flexibility for: 1) the location of human services, such as childcare and food banks, 2) needed facilities that serve the general public, 3) accessory support uses in office and commercial developments, and 4) complementary non-residential uses in residential zones	To be considered as part of general RCDG update	X	X		LU-6, 14, 15, 28	Land Capacity vs. Growth Planning Targets; Access to Convenience Goods & Services
Develop a program to help educate builders and employers about housing incentives	Underway	X	X		HO-43	Residents per Employee; Innovative and Senior Housing; Inclusionary Housing; Residential Population Growth
Develop a program to encourage development of housing in the Downtown and Overlake Centers	Completed through update of Downtown and Overlake neighborhood plans and regulations in 2006 and 2007, respectively		X		HO-17, DT-2, LU-43	Residents per Employee; Urban Center Growth; Residential Population Growth
Create a program to promote voluntary developer compliance with affordable housing goals	Affordable housing incorporated into many neighborhood plans; action to be reevaluated after all neighborhood plans are updated			X	HO-32	Innovative and Senior Housing; Inclusionary Housing Program; Residential Population Growth

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Update City code and other regulations to: <ul style="list-style-type: none"> <li>• Allow and encourage innovative and special needs housing through:               <ul style="list-style-type: none"> <li>• An innovative housing ordinance</li> <li>• Neighborhood plan updates</li> <li>• Incentives for construction of accessory dwelling units and other forms of innovative housing</li> </ul> </li> <li>• Create incentives for affordable housing, like:               <ul style="list-style-type: none"> <li>• Transfer of development rights</li> <li>• Funding assistance via tax credit legislation</li> <li>• Priority in development review process</li> <li>• Density bonuses and waivers</li> </ul> </li> </ul>	Completed 2005 Completed/Underway Completed 2005 Completed 2007 Underway Underway Complete/Underway	X X X X X X			HO-29 to 37 HO-40 to 50 LU-19, 27, 29	Innovative and Senior Housing; Inclusionary Housing Program
Identify and provide incentives to retain locally-owned businesses	Completed through Overlake Neighborhood Plan	X			DT-3	Small & Medium-sized Business
Update the RCDG to allow consideration of four-story mixed-use residential villages	Completed 2006	X			DT-49	Access to Convenience Goods & Services; Urban Center Growth
Update design regulations and special site standards as needed to be consistent with Comprehensive Plan policies. Emphasis areas include residential development, neighborhood commercial, compatibility of redevelopment with its surroundings, and updates as needed to maintain appropriate transitions between employment and lower intensity uses.	Ongoing through neighborhood plans; transition overlay regulations updated; neighborhood commercial, residential regulatory updates underway	X	X		LU-9, 30, 38, 41, 49	Access to Convenience Goods & Services; Demolition of Small- to Moderately-sized Homes; Housing Choice (survey)

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Develop an HCT station in the vicinity of the SR 520/SR 202 interchange	City study complete; continued work with Sound Transit underway	X	X	X	DT-11, Council	Access to Transit
Finalize identification of preferred HCT station areas and corridors	Completed 2007	X			DT-11, TR-30, LU-43	Access to Transit
Develop station area plans for HCT sites, with a priority for the Downtown and Overlake	Underway		X		DT-12, TR-30, LU-43	Access to Transit; Urban Center Growth; CIP Completion in Urban Centers
Identify surplus land appropriate for housing	Initial review completed 2007		X		HO-50	Land Capacity vs. Growth Planning Targets
Consider other items on the Housing Initiative list and take action to implement them	Underway	X			HO	Housing Choice (survey)
Identify regulatory barriers to housing development and amend as needed	Underway	X			HO-7, 26-28	Housing Choice (survey)
Periodically evaluate the effectiveness of the City's housing policies and regulations in meeting housing needs, and amend as needed	Some portions completed 2007, others planned 2008		X	X	HO-7	Housing Choice (survey)
<b>Centers</b>						
Complete redevelopment of the Downtown Park and Ride site into a transit-oriented development in partnership with transit agencies	Construction underway	X	X		DT-57	Urban Center Growth
Create and implement a Downtown parking development and management program in partnership with the business community	Parking Advisory Committee completed work in 2007		X		DT-32	Urban Center Growth
Create an economic and marketing strategy for the Downtown	Planned 2009		X		DT-6	Urban Center Growth
Review regulations and update as needed to reflect emphasis on development in centers	Complete	X			LU-43	Urban Center Growth; CIP Completion in Urban Centers

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Move forward with components of the Overlake Initiative, including: <ul style="list-style-type: none"> <li>• Resolving the “Center” status of Overlake</li> <li>• Completing the Economic Neighborhood Initiative goals</li> <li>• Developing and adopting an implementation strategy for the Overlake mixed use area</li> <li>• Updating the transportation vision and plan for the area</li> </ul>	Complete	X			LU-43, EV-4, TR-1, 2 Council	Urban Center Growth; CIP Completion in Urban Centers
Update the capital improvement strategy for the Downtown	Complete 2007 - now ongoing	X			DT-7	CIP Completion in Urban Centers
Begin to carry out high priority actions as part of the Overlake Implementation Strategy	Underway		X		LU-43	CIP Completion in Urban Centers
Define specific goals and efforts for encouraging pedestrian activity and informal gathering places in the Downtown	Complete 2007	X			DT-17	Pedestrian Friendliness (survey)
Develop a “Great Street” handbook for Cleveland Street to create pedestrian-friendly main street feel			X		DT-42	Pedestrian Friendliness (survey)
<b>Commerce</b>						
Update land-use regulations as needed to reflect changes in the nature and needs of the manufacturing sector	Underway; will enter medium term	X	X		LU-51	Employment Growth

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<p>Together with partners, develop and implement an economic vitality strategy. As part of this strategy,</p> <ul style="list-style-type: none"> <li>Identify actions needed to develop a sustainable local economy</li> <li>Identify types of businesses, either primary or support, that Redmond lacks and should attract <ul style="list-style-type: none"> <li>As a follow-on to strategy development, identify and consider regulatory updates to allow needed businesses to locate in Redmond</li> </ul> </li> <li>Identify "incubating" businesses in Redmond and develop a strategy to retain them as they mature.</li> <li>Identify areas of need for partnerships with the business, non-profit, and other communities to achieve shared goals</li> <li>Identify successful strategies for retaining and recruiting knowledge-based businesses</li> <li>Develop a long-range strategy for investment in the arts (Planning/Parks)</li> </ul>	<p>Underway</p> <p>Underway</p> <p>Addressed through Overlake plan update; also planned 2009</p> <p>Planned 2009</p> <p>Planned 2009</p> <p>Planned 2010</p>		<p>X</p> <p>X</p> <p>X</p> <p>X</p> <p>X</p>		<p>EV-17</p> <p>EV-17</p> <p>EV-6</p> <p>EV-16,17</p> <p>EV-17</p> <p>EV-15,</p> <p>PR-13</p>	<p>Employment Growth; Tax Receipts; Business Licenses; Commercial Vacancy Rates</p>
Partner with the Chamber of Commerce to develop a S.W.A.T. team to assist with business expansion, retention, and recruitment.	Completed 2005	X			EV-17,20	Employment Growth; Tax Receipts Citywide; Business Licenses; Commercial Vacancy Rates
Found the Eastside Economic Development Committee	Evaluate 2009		X		EV-21, Council	Employment Growth; Tax Receipts Citywide; Business Licenses; Commercial Vacancy Rates

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Meet with business and education community partners to identify barriers to, and opportunities for, expanding the provision of continuing and vocational education in Redmond, allowing residents to be exposed to a range of employment opportunities.	Ongoing				EV-11	Employment Growth; Income and Poverty
Update development regulations to allow agricultural related facilities such as small winery operations in low-density zones	To be considered as part of general RCDG update	X	X		CC-4, LU-61	Business Licenses
Develop and implement a strategy to locate additional institutions of higher education in Redmond	Ongoing	X			EV-11	Business Licenses; Income and Poverty
Identify and monitor future technological and economic trends so that the City can proactively accommodate new technologies for the benefit of Redmond citizens	Ongoing				EV-18, UT- 3,4,14, 33,49, 69,72, 74	Business Licenses; CIP Completion in Urban Centers
Prepare information on public sector financing for area businesses	Ongoing				EV-18	Friendly Business Climate (survey)
Update regulations that guide decisions on proposed amendments to the Comprehensive Plan and Development Guide to reflect updated policies in the following elements: Land Use (LU-9, 24), Housing (HO-19, 35), Economic Vitality (EV-19), Participation (PI-16).	Underway; will enter medium term	X	X		LU- 9,24, HO- 19,35, EV-19, PI-16	Friendly Business Climate (survey)
Undertake a review of the RCDG to evaluate overall functionality, with the involvement of the business community and other resource people	Planned in medium-term		X		PI-20	Friendly Business Climate (survey)

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Permit greater flexibility in bungalow use in Perrigo's Plat, and update design and streetscape standards for this area	Completed 2006	X			DT-65	Urban Center Employment
<b>Community gathering places, Cultural opportunities</b>						
Identify opportunities for P-Patch gardens and gardening classes so as to retain and encourage knowledge of and interest in sustainable agriculture and horticulture	Underway in neighborhood planning, ongoing in Natural Resources	X			CC-4	Enrollment in Cultural & Recreational Programs; Recreation Programs (survey)
Identify and complete four new enhancements to community gathering places			X		CC-5,6	
Create an interdepartmental public places workgroup to facilitate communication among City departments regarding creation and enhancement of community gathering places.	Underway in neighborhood planning	X			PR-10, DT-15, CC-6,7	
Identify existing and potential community gathering places and develop strategies for enhancing their sense of "place"	Underway through neighborhood planning process	X			CC-5,6, Council	
Establish a program to pursue private dedication of arts for public areas	Complete - private organizations/ companies displaying art in public places like City Hall		X		PR-8	Visual & Performing Arts Audiences
Publicize the Historic Landmark Registry and nomination process	Underway; will enter medium term	X	X		CC-37	
Publish photos and stories about Redmond's historic landmarks to the web	Underway; will enter medium term	X			CC-51	
<b>Connections (transportation)</b>						
Design and construct a connection between Marymoor and Town Center for bicyclists and pedestrians				X	DT-45	Bicycle Environment
Publish or make available a guide for developers identifying ways to make developments pedestrian, bicycle, and transit friendly			X		LU-7	Transportation Level of Service Objectives
Develop a comprehensive wayfinding program for Downtown, including identifying gateways	Completed 2006	X			DT-17,20	Transportation Level of Service Objectives

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Review site regulations regarding design features for pedestrian, bicycle, and transit friendliness, and update them as needed	May be considered during major RCDG update	X	X		LU-7	Transportation Level of Service Objectives
Construct Bear Creek Parkway extension	Project in final design		X		DT-34	Three-Year Priority Action Plan Status
Transform Redmond Way and Cleveland Street into two-way streets, incorporating streetscape improvements	Study underway; planned after completion of Bear Creek Parkway		X	X	DT-34	Three-Year Priority Action Plan Status
Enhance City entrances as part of the wayfinding effort	Identification completed 2006; gateways evaluated during neighborhood plan updates		X		DT-48,60, CC-13	
Update the City's concurrency regulations	Underway; completion expected in 2008	X	X		TR-3	Concurrency
Identify streets for which "Great Streets" treatment would be appropriate	Complete 2007	X	X		CC-25	
Regarding the BNSF railway ROW <ul style="list-style-type: none"> <li>Develop a public involvement process for the ROW</li> <li>Develop use options for the ROW</li> <li>Decide on a use for the ROW</li> <li>Acquire the ROW within the City of Redmond</li> <li>Develop a specific plan and design standards to guide improvements within the ROW and for development on adjacent properties</li> </ul>	Portion of BNSF right of way is preferred location for future high capacity transit/light rail	X X X	X  X		DT-8 to 10	
Complete projects identified in the TMP Three-year Priority Action Plan (see Mobility Report Card for details)	Underway		X		TMP	

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Monitor the construction and operation of transportation projects and programs. If necessary, identify additional revenue sources, including: <ul style="list-style-type: none"> <li>• Taxes</li> <li>• Grants</li> <li>• Impact fees</li> </ul>	Ongoing; impact fees re-evaluated annually				TR-17, Council	Three-Year Priority Action Plan Status
Adopt the Transportation Master Plan, including modal plans	Completed 2005	X			TR-13	
If necessary, update street standards beyond what was done by the TMP. As part of task, evaluate whether updates are needed to encourage active urban streets, particularly in the Downtown.	May be considered as part of major RCDG update	X	X		TR-21, CC-26	Pedestrian Friendliness (survey); Pedestrian Environment; Bicycle Environment
<b>Community</b>						
Publish maps of critical areas to the City's website	Completed 2006	X			NE-7, Introduction	
Develop and carry out a strategy for publishing additional Planning Commission documents to the web	Underway; will enter medium term	X	X		PI-7, UT-73	Website visits
Explore opportunities to create an interactive on-line forum for City and citizen communication	Complete - will reevaluate as conditions warrant	X			PI-6, 8	
Prepare a demographics report every five years, including parameters such as age and income, for the purpose of understanding changes in the community as they relate to Comprehensive Plan implementation and updates	Part of Indicators Program		X		PI-15	
Refine the neighborhood planning process model	Refined as neighborhood plans are completed	X			NP-1	
Establish a procedure for periodic evaluation and refinement of public involvement methods	Procedure in use	X	X		PI-9	

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Establish an annual program providing opportunities for citizens throughout the City to learn about local government and community issues	Citizen Academies precede neighborhood plan updates (2006)	X			PI-6	
Formalize a strategic neighborhoods team as a point of contact for neighborhood concerns and as a resource for reviewing neighborhood plans	Completed 2006	X			NP-9	
Complete neighborhood plan updates every six years	Two completed 2007; one in process; one to begin in 2008	Ongoing			NP-1	
Monitor the federal budget process for decision points related to funding for human services for which executive responses may be appropriate	Ongoing	X			HS-6	Human Services Contribution
Launch the Social Enterprise Project ( <i>note: in 2006 the Redmond Social Enterprise Project Community Board chose to take this action in a new direction, requesting proposals that focus on fund leveraging and program sustainability from children and youth service organizations</i> )	Proposals awarded - outcome data pending	X			HS-6	
Grow and replicate the Social Enterprise project (e.g., Overlake Transit Center retail business)	Not applicable at this time due to changes to the project (see above)				HS-6	
Implement Cultural Navigator Pilot Program; funds awarded to Chinese Information and Service Center	Underway - initial assessment pending		X		HS-3	Service Provision to Immigrant and Refugee Communities
Complete all annexations north of NE 124 <sup>th</sup> St. within the City's Potential Annexation Area				X	A-8	Total Land Annexed
Annex all remaining potential annexation areas south of NE 124 <sup>th</sup> St., including those immediately east of 132 <sup>nd</sup> Ave. NE.	Multiple annexations underway	X			A-12, Council	Total Land Annexed
Pursue annexation of Marymoor Park land (i.e., not operations)	Timing Dependent on County		X		PR-38	Total Land Annexed

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Review current annexation incentives and update as necessary	Planned 2007; will enter medium term	X	X		A-12	Total Land Annexed
Develop or review pre-annexation zoning for the area north of NE 124 <sup>th</sup> St. and for other parts of the potential annexation area lacking it	One parcel rezoned in 2007; prioritized as development proposals arise		X		A-8, 12	Total Land Annexed
Review existing pre-annexation zoning for property on the northwest corner of NE 116 <sup>th</sup> St. and Avondale Rd.	Prioritized as development proposals arise				A-12	Total Land Annexed
Prepare a new Financial Functional Plan in accordance with Comprehensive Plan guidelines	Planned 2008	X	X		CF-8	
Monitor the opportunity for city involvement in supporting wireless Internet access		Ongoing			UT-78	Website Visits; Online Permits
Review process for residential permits and change it as needed to minimize delay, maintain opportunities for public comment, maximize clarity and predictability, and promote flexibility in design standards and affordability	Noticing procedures updated in 2007, pilot permit program underway	X			HO-26 to 28	Housing Choice (survey)
Identify and maintain gateways and scenic viewpoints	Identification completed 2007	X			CC-13,14, 20	
Consider updates to the RCDG concerning: 1) minimum open space requirements, 2) incentives for outdoor plazas and squares, 3) concessions as an accessory use to parks, and 4) development of non-motorized connections within the City	Portions complete, others ongoing, especially through individual neighborhood plan updates	X	X		PR-2, 26,27, 42	Park Amenities; Transportation Level of Service Objectives
Promote neighborhood entries for Derby Days parade, with the City awarding a prize for best neighborhood entry		X			FW-41, Council	
Participate in the sub-regional planning process for developing recommendations to create and improve access to and efficiency of services for immigrant and refugee communities living on the Eastside.	Underway and ongoing				HS-3	Service Provision to Immigrant and Refugee Communities

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Obtain an inventory of King County equestrian trails east of Redmond in order to maintain trail connections	Will enter medium-term	X	X		A-20	Regional Coordination and Efficiency in Service Provision
Work with King County to develop an equestrian district east of Redmond				X	A-20	Regional Coordination and Efficiency in Service Provision
Identify with King County means for upgrading deficient roads or bridges in Redmond's Potential Annexation Area	Ongoing with annexations	As needed			A-3	Regional Coordination and Efficiency in Service Provision
Reach out and meet with neighboring cities to identify common intersections	Ongoing	X			A-1, Council	Regional Coordination and Efficiency in Service Provision
Develop an interlocal agreement with at least one city to consolidate at least one additional specific city service	Several agreements in place	X			FW-45, Council	Regional Coordination and Efficiency in Service Provision
Publish a quarterly regional issues executive summary focusing on long-term strategic issues	Completed 2005 - now a regular update	X			FW-45, Council	Regional Coordination and Efficiency in Service Provision
Participate in countywide planning efforts to complete the Ten Year Plan to End Homelessness	Underway	X			HS-3, HO-22	Regional Coordination and Efficiency in Service Provision
Identify needed road improvements in Redmond's potential annexation area	Targeted 2007; will enter medium term	X	X		A-3	Regional Coordination and Efficiency in Service Provision